



► SHIPPING INSTRUCTION.....1

Issue 2

May 2015



► ROSS 2.16.32



► REQUESTING CHANGES ON THE ORG SCREEN?.....2

ROSS *brief*

THE NEWS LETTER OFFERS SNIPPETS OF WHAT'S HAPPENING IN THE WORLD OF ROSS. BE IT RIGHT, WRONG, FUN OR INCREDIBLY BORING. THE NEWS LETTER IS PUBLISHED BI-MONTHLY.

*Upcoming events: ROSS Practice will be refreshed on May 22nd, 2015
ROSS 2.16.4 will be released late June 2015. Stay tuned for the release notes.*

Ordering Radio Kits and RAWS

- *Shipping Address vs Shipping Instructions.*

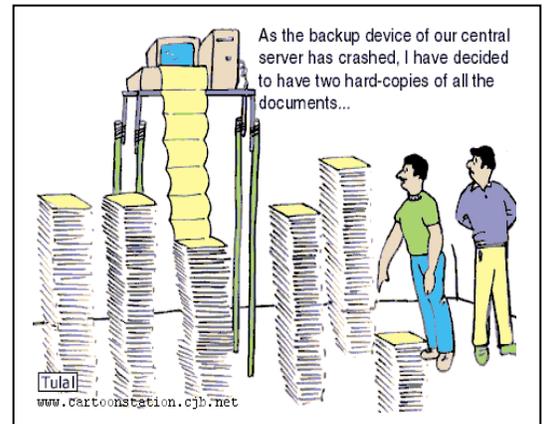
Jerry Clements
ROSS SME

Historically the shipping information for radios and RAWS requests has been put into either the shipping address or the shipping instructions fields/block in the new request. When the information is entered into **shipping instructions** field any information in the **shipping address** field is replaced with a default message of "See shipping instructions" which creates a problem with the ROSS-Incident Cache Business System (ICBS) information handoff. ICBS is the system that the Great Basin Incident Supply Cache (GBK) uses to track materials including radio kits and RAWS. The problem with using the **shipping**

instructions field is that it does not hand-off to ICBS which is needed by the GBK to process the request in a timely manner. It can make the difference between getting the kit shipped out on the next flight and getting to the incident on time or not.

Dispatchers should use the **shipping address** field **exclusively** to provide a physical address which includes a street name and number, city, state, and, **very importantly**, a zip code (zip code will be required in a future version of ROSS). If there is not a physical address for the incident, which often happens, use the address of the hosting agency office. This information will be seen by the ICBS system and timely processing of the kits will happen.

[Read More](#)



Training

- *Training 2.16: a nifty upgrade for all training sessions.*

Beth Grey Cloud
ROSS Training SME

The 2.16 training server will be available in June. This version of the training server affords several nice upgrades. Firstly, it will be the same version of Production. Secondly, there will be a 'golden' image of the training data. [Read More](#)

INDEX

Opinion	2	Did you know?	2	Happy Trails	2
HD Question	3	Puzzler	3	Snap Shot	3

Opinion

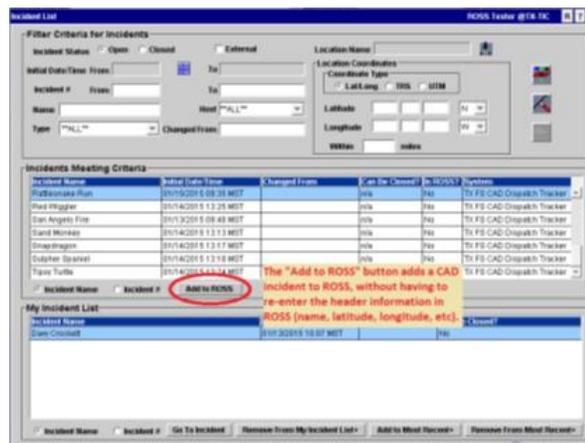
Got an idea, a comment, a beef, or a pig or a chicken? Let us know in 800 words or less (counting spaces.)



ROSS 2.16.3 is on the street.

- 2.16.3 Deployed on March 31 with new IRWIN interface and no Initial Reports.

Several changes were made in 2.16.3. The main objective of the release was to implement the IRWIN Incident Header Data. ROSS now reads incident header data from IRWIN. The Incident List screen presents incidents created in other systems such as WildCAD, FireBeans, Dispatch Tracker and IFM. These incidents can be added to ROSS without reentering the incident header data (name, coordinates, etc.). Updates made to the incident header data in WildCAD are automatically applied to the incident in ROSS. In addition, the Financial Codes tab on the Incident screen allows the FireCode assigned to the incident to be imported without reentering it.



Another change in 2.16.3 is that the Initial Report functionality was removed. A review of the use of Initial Reports showed that they were seldom if ever used. One year, only one Initial Report was created and that was a mistake.

Read the entire [2.16.3 Release Notes](#)

Did You Know?

The real Robin Hood wore tights like the modern day movie Robins. Tights in the 1500's weren't real stretchy and Robin's might have been sewn on his legs to give them that 'tight' like look.

Making Changes to the Organization Screen

Happy Trails

Hallie Toews and Ed Applegate



We say good bye to Hallie and Ed who have left the ROSS project. Hallie, our Webmaster, is temporarily replaced by Beth Grey Cloud. Ed's SME duties are picked up by the remaining ROSS SMEs. They will be missed and we wish them Happy Trails.

David McCoy

ROSS Data Manager

- There are new, easier to use forms to request Org changes.

You say you need changes made to your Organization Screen in ROSS? Well, Happy Days are here again! There are new change request forms available on the ROSS website.

Just one click will take you to the appropriate Excel spreadsheet to create a new Vendor or add a new Fire

Department or have changes made to your Frequencies, Phone Numbers, Addresses and all the other items that may need to be tweaked on the Organization Screen.

Head on over to <http://ross.nwcg.gov/> and look on the left hand side for **Request Org Update**. This will take you to the Organization Maintenance page where you will find the new and improved forms for your Organization Maintenance needs.

1 HD question

Q: When I try and log into ROSS it says I don't exist, but I know I have a NAP password. What's wrong?

A: Even though you have a NAP user name and password, someone in your office has to give you a ROSS account and roles IN ROSS before you have access to the application.



ROSS Puzzler

I'm confused.

No, wait. Maybe I'm not.

No, wait...

Mary Gausen

ROSS SME

Why can't I release a pickup truck on my Incident Resource screen?

We have an ongoing incident that is starting to wind down. I am working in expanded on numerous resources to be released at 1600 today but a pickup truck (E-62) is giving me trouble.

1. I have the correct incident listed on the blue bar on the Incident Resources screen.
2. On the Catalog drop down I pick Equipment. I click on the Filter button.
3. A list of equipment populates the Incident Resources section at the bottom of the Incident Resource screen.
4. I highlight E-62 and click on the Action button at the bottom of the screen.
5. My options are 'Add Documentation' or "Create Support Request".
6. "Release" is not an option.

WHY NOT?

[Answer to puzzler.](#)

Snapshot

Have a picture you would like to share? Send it to us and you might see it here. Submit to egreycloud@fs.fed.us with your name and location. You must either own the pic or have permission from the owner or peeps in the pic to post it on the Internet.



Shep Crim and Ed Applegate Southern Area
ROSS Review Fall 2014



LOOK OUT TOWER IN POLAND
"WIEŻA P-POŻ" BY MOHYLEK - OWN WORK. LICENSED
UNDER GFDL VIA WIKIMEDIA COMMONS



<http://ross.nwcg.gov>

twitter

Send questions or comments to egreycloud@fs.fed.us

Supplies

Continued from P1

- **Do not** use the **shipping instructions** field in ROSS to provide information to ship RAWs and radio kits.
- **Do use** the **shipping address** field in ROSS to provide ship to addresses for RAWs and radio kit requests.

Radio Kits and RAWs orders requiring charter aircraft services to meet date and time needed require additional information.

When creating requests for NFES Supply Items in ROSS, there are some things that dispatchers should be aware of: Unit of Issue and Standard Pack. The spreadsheet should help when creating NFES requests.

Unit of Issue	Standard Pack	Quantity Ordered	User will Get
TU = Tube	100/BX	1	1 Tube
BD = Bundle	100/BD	1	100
CS = Case	100/CS	1	100
DZ = Dozen	36	1	36
BX = Box	48/BX	1	48
PT = Pint	**	1	1 pint
BG = Bag	**	1	1 Bag
RM = Ream	100/Rm/BX	1	1 Ream of Paper
PG = Package	24 EA/PG	1	1 PG of 24
OZ = Ounce	12 BT/BX 12 BX/CS	1	1 Bottle = 1 Ounce
SE = Set	**	1	1 Set
CL = Coil	**	1	1 Coil
PR = Pair	10/BX	1	1 Pair
BE = Bale	50 LB/BE	1	1 Bale
LB = Pound	**	1	1 Pound
HK = HNK	30/BX	1	1 Hank
RO = Roll	32/CS	1	1 Roll
PL = Pail	**	1	1 Pail
PD = Pad	10/PD	1	1 Pad
GL = Gallon	**	1	1 Gallon
LG = Length	1	1	1 Length
KT = Kit	**	1	1 Kit
QT = Quart	24/BX	1	1 Quart
EA = Each		1	1
BT = Bottle	12 BT/BX 12 BX/CS	1	1 Bottle

Training

Continued from P1

The golden image will not be used for training sessions but will be squirreled away and only used to maintain a perfect version of the training data. This eliminates the chance of corrupted data during snapshots.

Finally, and this is the best one, for a training session, the golden image will be copied to an instance of training. We will be able to 'standup' 7 instances of training at one time! So, if there are two D310 classes, two D110, two National and a California training session in one week, we can stand up an instance for each. When the training sessions are over those instances will be stood down never to be used again. Cool eh?