



e-ISuite 1.00.00 Release Notes

Date: April 27, 2015
Version: e-ISuite Version 1.00.00

Description: e-ISuite is the next generation version of I-Suite and replaces the current I-Suite Application. The e-ISuite system is a web browser (e.g. Internet Explorer) application. For more details, please read the Summary Release Information below.

Additional information is also available on the e-ISuite Webpage: <http://eisuite.nwcg.gov>

These release notes are broken into 3 sections:

- e-ISuite Enterprise
- e-ISuite Site
- e-ISuite Known Issues

e-ISuite Enterprise Version 1.00.00 (No Installation Necessary)

The e-ISuite Enterprise System is hosted on the USFS Fire and Aviation Management National Enterprise Support System (NESS) General Support System (GSS) at the National Information Technology Center (NITC), Kansas City, MO and will support all incidents at an Enterprise level.

- e-ISuite Enterprise is accessed on the following URL:
<https://eisuite-app.nwcg.gov/eisuite/fx/welcome.html>
- Access to the Enterprise system requires a NAP user account.
 - See the e-ISuite Account User Guide for additional information on establishing user accounts in Enterprise and assigning roles and access to incidents.
<http://eisuite.nwcg.gov/Docs/UserGuides/AccountManager.pdf>
 - Users can now request access to e-ISuite Enterprise through the NESS Application Portal (NAP). Instructions are located on the e-ISuite webpage under the 'NAP' link.
<https://nap.nwcg.gov/NAP/#>
 - An Online Tutorial for the Enterprise Account Manager is also available on the e-ISuite Webpage under Online Tutorials
<http://eisuite.nwcg.gov/new/onlinetutorials.htm>

e-ISuite Site Production Version 1.00.00

The e-ISuite Incident Site version will be hosted on a local server; very similar to how legacy I-Suite is managed today. It only requires the software to be installed on the Server machine. Clients will access the application through their local browser.

Important Things to Know Prior to Installing

- System Requirements
 - Windows 7 Professional or Windows 2003/2008/2012 Server
Will install and run on Windows XP, but is not a supported operating system
 - No competing http Services (Tomcat6 will provide web services on server machine)
 - Must have Visual C++ 2010 Runtime Redistributable installed
- Browser Requirements
 - Internet Explorer 11 Officially Supported
 - Pop-up Blockers Turned Off
 - Latest Adobe Flash Installed
- System Administrative privileges **are** required to install the application.
Note: For installation on Forest Service agency machines refer to the agency's PowerBroker installation procedures located on the Forest Service CIO home page.
- For more information Download the Site Installation and e-ISuite Site Setup Basics PowerPoints located on the Helpful Resources page.
<http://eisuite.nwccg.gov/new/helpfulresources.htm>
- See the Site e-ISuite Account Manager User Guide for additional information on establishing user accounts in Site and assigning roles and access to incidents.
<http://eisuite.nwccg.gov/Docs/UserGuides/AccountManager.pdf>
- An Online Tutorial for the Site Account Manager is also available on the e-ISuite Webpage under Online Tutorials.
<http://eisuite.nwccg.gov/new/onlinetutorials.htm>

Release 1.00.00 Known Issues

QC ID	Known Issue	Solution or Work Around	Status
General			
3756	User will not be notified of unsaved data when navigating away from a page or to another area in the application.	Save Frequently - especially when leaving your machine idle. Changes will not be saved if the application times out.	This functionality will be phased-in in future releases.
2508	Column widths are inconsistent and in many cases are wider than necessary.	Widths can be manually adjusted. NOTE: The settings are temporary and will revert back to the default when navigating to other screens	The width of the columns and displaying the user's changes will be addressed in a future release.
4246 4823	Using the Enter Key to select a data element in a Drop Down list may clear the selection.	Use the Tab Key or mouse to select the data element.	This will be addressed in a future release.
4643	Browser setting may cause an invalid Pop-up Blocker warning to intermittently display.	There is no current solution or work around for this issue.	The effects of Browser Settings and the Pop-up Blocker notification are being researched. Information will be shared as it becomes available.
4683	Selecting a New Incident before the clock stops spinning may cause other incident data to display.	After selecting an incident, DO NOT select any module buttons until the Clock stops spinning.	The developers are researching a solution for this issue.
3723	The primary incident in an Incident Group is not identified in the incident grid. (Enterprise Only)	There is no current solution or work around for this issue.	This will be addressed in a future release.
4193	After completing a ROSS Import, the imported incident does not display in the Incidents Grid.	On the Incidents screen, click on the Refresh Grid icon.	This needs to be included in Training sessions and will be addressed in a future release.
4790	Users added to an Enterprise Incident Group cannot see ROSS Excluded Resources for the Incidents in the Group. (Enterprise Only)	Add all users to individual incidents within a group to ensure they have full access.	This will be addressed in a future release.
N/A	IP address for reports is not correct when generating a report from the server machine as Local Host. (Site Only)	This may occur if the Server IP address is changed. To correct the issue, login to the Server machine using the IP address instead of Local Host. This will reset the Report IP address.	This needs to be included in Training sessions.
Cost - Accruals			
4879	Editing Cost Daily records is not updating Cost Accrual Extract until the Cost process is run.	Always Run Cost prior to creating/updating an Accrual Extract.	This will be addressed in a future release.
Cost - Daily			
4776	The Daily Cost Grid requires the user to move multiple scroll bars to display data.	This will be addressed in a future release by adjusting Column Widths.	This will be addressed in a future release.
4841	A time posting using COP/Guar/Day Off is not updating the daily cost with the 8 hours default.	Work with the Time Unit to develop a process to notify Cost what resource(s) has COP.	This will be addressed in a future release.

4837	Resources added in the Other Cost area are not displaying any data in the Resource Name field on Cost Reports.	There is no current solution or work around for this defect	This will be addressed in a future release.
3873	The new Auto Run Cost functionality is not fully implemented.	Use the Manual "Run Cost" functionality.	This will be addressed in a future release.
4847	Turning the Generate Daily Off for a Resource does not always remove all Cost amounts.	This is a random defect. The user can turn Generate Daily back on, zero out and flow down cost. Then turn Generate Daily off again.	This will be addressed in a future release.
4574	The Option to run costs for Resources Selected in Grid is not always working correctly in the Other Cost area.	Remove the checkmark in the Resources Selected in Grid checkbox and use the full Cost Run process in the Other Cost area.	This will be addressed in a future release.
Cost - Groups			
4838	Cost Group - The system is not always refreshing the Cost Group field in Daily Costs with new Cost Groups that are created for an Incident Group.	Return to the Incident Screen and click the Refresh Grid button. Select an individual Incident in the Incident Group, return to the Daily Cost Screen and run costs. The Cost Group will now display.	This will be addressed in a future release.
Cost - Projections			
4073	The Total Projection Cost Graph is only graphing the Projection Cost. It should be graphing Current Cost + Projection Cost.	There is no current solution or work around for this defect	This will be addressed in a future release.
4881	Other Costs are not included in the Cost Projections.	Manually increase the appropriate category to include the Other Cost items.	This is a priority to resolve in the next build.
Cost - Reports			
4851	Cost Report Graphs are not fully implemented.	Only the Total Cost Pie graph will be available in the first release.	The Cost by Date Area Graph will be implemented shortly after first release. The other Graph options will be evaluated and implemented in a future release.
4788	The Cost - Analysis - Exception-Resource Daily Cost Exceeds XXXX report displays an inaccurate message advising the user to adjust the report parameters when no current day costs exist. The message should tell the user there are no Daily Cost records for the current day. You must Run Cost prior to generating this report.	Run the Cost Process prior to generating Exception Reports.	This will be addressed in a future release.
4866 3732 4878	Cost Share Reports are not available in Release 1.	Due to the number of issues found on the Cost Share Reports during final testing, a decision was made to not include them in release 1.	This is a priority to resolve in the next build.
Custom Reports			
4711	When exporting a large amount of data from a Custom Report, user receives a Java Heap Error.	Reduce the amount of data in the Custom Report.	This will be addressed in a future release.

Data Transfer			
4857	Transferring Data To and From Enterprise appears to not complete.	After 15 minutes, if the 'spinning' clock is still displaying and a Transition Complete message does not display, close the browser and log back into Enterprise. The transition should be complete.	This is an issue with the NESS Server. The developers are working on a solution for this issue.
Demob			
2886 4883	Reordering travel questions is not retaining the selected order.	There is no current solution or work around for this defect.	This will be addressed in a future release.
4503	Mob Travel Method and Demob Travel Method are separate fields and must be entered/corrected separately. Changing one will not update the other.	There is no recommended solution as this may be just a training issue.	This will be evaluated throughout this fire season to determine the desired functionality.
Demob Reports			
4600	Flight number collected on Air Travel Tab is not included on the Ground Support Report	Include the Flight Number in the Airline Block	This will be addressed in a future release.
General Reports			
3241	The Time Printed on Enterprise Reports is defaulting to the Enterprise Server Central Time Zone.	There is no current solution or work around for this issue.	This will be addressed in a future release.
3892	General reports cannot be exported to Word or Excel in this release.	There is no current solution or work around for this issue.	This will be addressed in a future release.
4673	An extra blank browser window may open when generating reports.	There is no current solution or work around for this issue.	The effects of Browser Settings on the Report generation process are being researched. Information will be shared as it becomes available.
IAP			
4486	No notification message is displayed when more than one user has the same form open.	Communication. The form will contain the updates from the last user who saves the form.	The developers are researching a solution for this issue.
4785	Plans created in single incident mode will not display in Group mode.	The plan will display in the Incident or the Group that was selected at the time the Plan was created. Check each incident in the Group, or the Group itself, to determine where the Plan is located.	This will be addressed in a future release.
4641	A locked plan allows a user to Add a new form. However, the application will "lockup" if the user attempts to lock the newly added form.	Remember to unlock a plan before adding new forms.	This will be addressed in a future release.
4535 4615	The add Blank Line option has no method to cancel the process of adding a blank line.	Choose a location to add the blank line. Return to the block, highlight and delete the blank line.	This will be addressed in a future release.
4811	Free type areas of forms may default to Arial font although the font drop down only displays Sans Serif. <i>Due to 508 Compliancy Sans Serif is the supported font.</i>	If the user does not select a new font, the default will remain as Arial. If the user would prefer Sans Serif, select from the font drop down list.	This will be addressed in a future release.

4454	ICS-202 Block 3. When using the Bullet format option, the second line does not correctly line up under the first line when the form is generated.	There is no current solution or work around for this issue.	The developers are researching a solution for this issue.
4326	ICS-202 Block 6 is limited to 4 Additional Attachments checkboxes.	There is no current solution or work around for this issue.	The number of Additional Checkboxes will be increased to 6 in a future release
4796	ICS-202 Footer is missing a vertical line to be consistent with other ICS forms footers.	There is no current solution or work around for this issue.	This will be addressed in a future release.
4835	ICS-203 Block 7a. When adding a "Blank" Branch, the Branch Director and Deputy Branch Director positions show in the grid.	Remove the positions by selecting the position in the grid and clicking the delete button.	This will be addressed in a future release.
4709	The Reorder Resources option for Block 5 on the ICS-204 only displays on column containing the resource identifier. Identifying the proper resource may be challenging.	There is no current solution or work around for this issue	This will be addressed in a future release.
3789	ICS-204 Block 5 cannot be formatted (no Bold or Italicize).	Users can use an * (asterisk) in Block 7 to identify Resources that require special attention.	The developers are researching a solution for this issue.
4842 4821	On the ICS-204 Block 8 and ICS-205, the frequencies imported from the Master Frequency List (MFL) are in reverse order from what is chosen in 'Add from Master Frequency List'.	Use 'Reorder-Order Frequencies' button to display frequencies in the desired order.	This will be addressed in a future release.
4729	ICS-205 Remarks Box is limited to 50 Characters.	There is no current solution or work around for this issue.	All remarks blocks will be reviewed and appropriately adjusted in a future release
4481	On the ICS 206, the Block 7 Label is displaying on both the bottom of page 1 and on the top of page 2.	There is no current solution or work around for this issue.	The developers are researching a solution for this issue.
4710	On the ICS-220, Block 12, the label 'Task/Mission/Assignment' is missing when printed.	There is no current solution or work around for this issue.	This will be addressed in a future release.
Manage Site Database			
4757	There is no ability to rename a database.	User can restore a backup with a new name.	This needs to be included in Training sessions.
4462	Auto Backup Clock is adding 1 hour to the selected backup duration. If the user selects 1 hour backups, it will actually backup every 2 hours.	Use the manual backup process if more frequent backups are desired.	This will be addressed in a future release.
3491	To ensure data integrity, the database Merge function has been removed	If there is a need to Merge Incidents from other Databases, contact the helpdesk and ask to have your ticket escalated to a Government Subject Matter Expert.	This will be addressed in a future release.
Resources			
	Resources with No Request Number will only display when the All Resources Filter is selected	The filters use the Request Number to determine the filtered view. Therefore the All Resources filter must be selected to view resources with no request number.	This needs to be included in Training sessions.

4598	Adding new Item Codes to Quick Stats while in Incident Group mode is not working correctly.	Add item codes with single incident selected	This will be addressed in a future release.
4884	When adding resources from inventory, the check in date is populating with the system date even when set to leave check in date blank.	Edit the prepopulated data as needed.	This will be addressed in a future release.
4771	The option to add Resources from Inventory is not available in the COST module	Access Check-in, Demob or Time to use the Add from Resource Inventory option.	This will be addressed in a future release.
2654	The ability to rename the Other Fields in Check-in is not functioning.	There is no current solution or work around for this defect.	This will be addressed in a future release.
3419	When editing and saving changes with the All Personnel filter selected, the system may show a duplicate record.	Switch Grid Filter to "All" and click the Grid Refresh button	The developers are researching a solution for this issue.
4047	When the Column filter is used to filter resources,, subordinate resources and/or the arrow identifying there are subordinates may not display properly.	Clear the filters and Refresh the Grid.	This will be addressed in a future release.
4839	After removing the Mobilization Date from a resource, the date may return on Save.	There is no current solution or work around for this defect.	This will be addressed in a future release.
Resource Reports			
2716	When generating the Strike Team/Task Force Report, the system does not include a new section and a new page for each incident in an Incident Group	Generate the report by selecting each incident and running the report.	This will be addressed in a future release.
2709	When running All Resource Report, "Group by Subsection" checkbox is greyed out and cannot be selected.	Subsection is no longer a valid item code category. This will be evaluated throughout this fire season to determine if this category is needed.	This will be addressed in a future release.
3193	The All Resources Reports are not grouping correctly.	The All Resource Reports are always grouped by Resource Categories regardless of user selection.	This will be addressed in a future release.
Time Reports			
4674	OF-288 time postings using special of COP/Guarantee/Day Off may not calculate correctly on the Work/Rest Ratio Report.	Resources with time postings to these Special codes should be manually calculated to validate Work/Rest Ratio.	This needs to be included in Training sessions and will be addressed in a future release.
4786	Summary of Hours Worked Report is not sorting by Request Number correctly.	There is no current solution or work around for this issue.	This will be addressed in a future release.
4891	OF-286 will not include prior partial payment history in the remarks block.	There is no current solution or work around for this issue.	This will be addressed in a future release.
4640	A Null Exception error may display when you attempt to generate an Invoice from the Time Posting screen and all time postings are locked.	The message should state that all postings are locked and an invoice cannot be generated.	This will be addressed in a future release.