



ROSS Module Summary

User Accounts

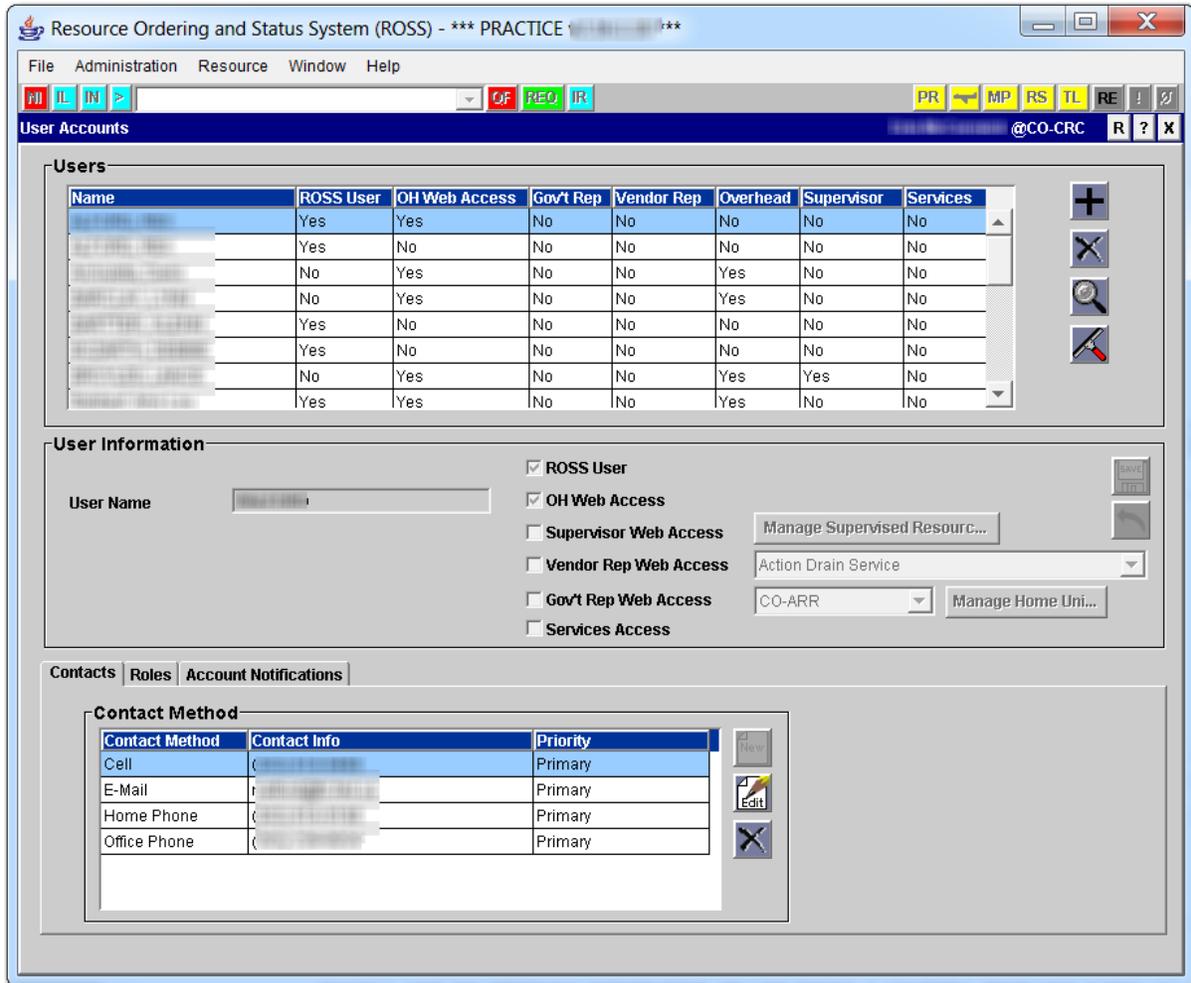


Figure 1. User Accounts screen

Description

The User Accounts module allows ROSS Account Managers to add and grant access roles to NAP User Accounts in ROSS. The ability to grant Overhead (OH) Web Access, Supervisor Web Access, Vendor Rep Web Access, and Government (Gov't) Rep Web Access is also available in this module.

The Users grid, as shown in Figure 1, “User Accounts screen, lists persons that have accounts managed by or have user roles granted by the local dispatch center. Non-overhead accounts managed by the local center are also listed even if they do not have a user account. Several combinations of user access can be granted depending on the need. Columns indicate types of user access granted to each person.



ROSS Module Summary

User Accounts

The “User Information” panel is used to set the user name, password and account type(s) or web access for each user. Only the dispatch center that created a user’s initial account may edit or update the information. Web S

The Resource Status web interface as shown in Figure 2, “Web Status interface for managing resource status,” provides a method for ROSS and non-ROSS overhead resources to update status in ROSS. These users fall into three groups: overhead resources who status themselves, supervisors who status their employees and vendor groups who status their resources. Overhead personnel, supervisors, and vendors and their resources must be entered in ROSS before web status can be set up.

The web interface allows updates to area of availability, status, unavailability dates, and remarks (documentation). If a resource is currently committed to an incident, including mob or demob travel, status changes are not permitted.

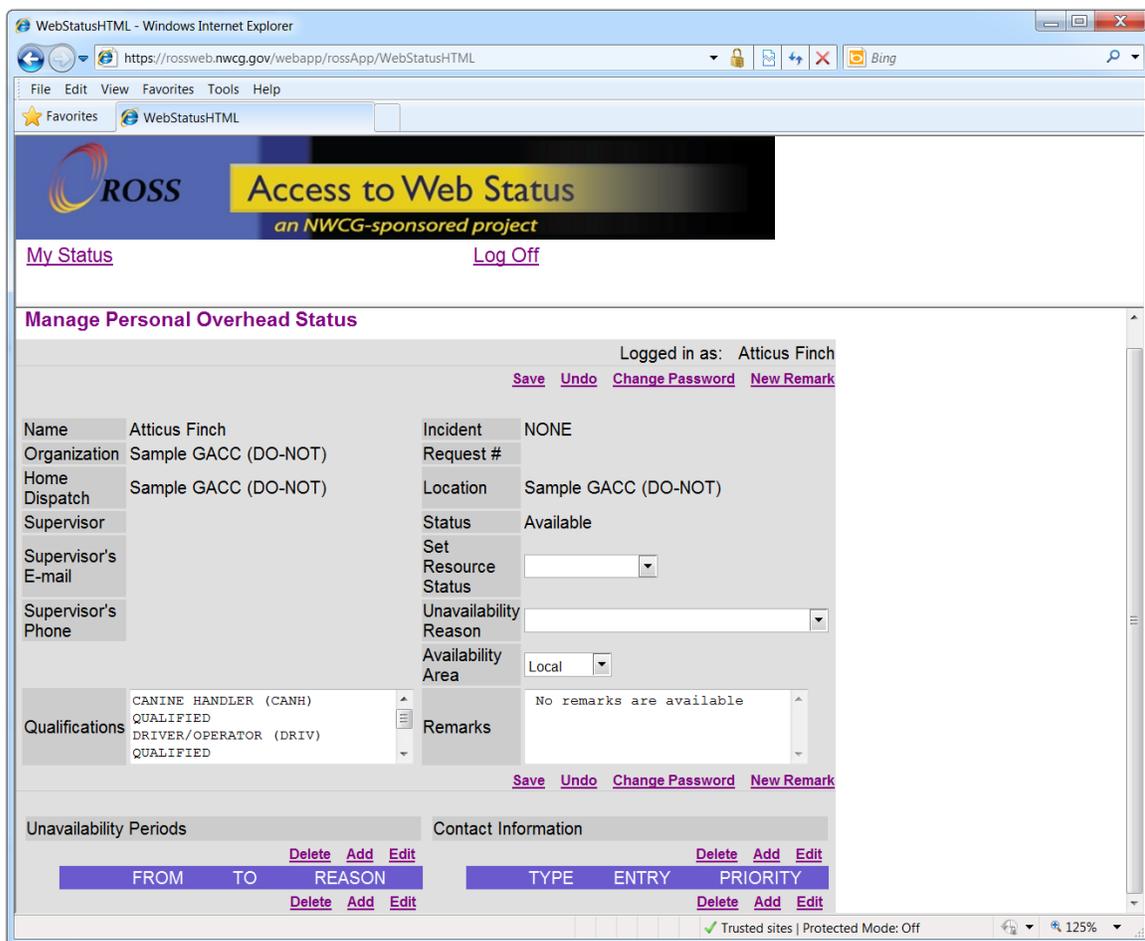


Figure 2. Web Status interface for managing resource status



ROSS Module Summary

User Accounts

Data Information

Data Element	Data Definition
User Name	User Names (or IDs) are computer generated by the NESS (National Enterprise Support Service) Application Portal (NAP). Typically the user name is the first initial of the first name plus the last name. For example, jdoe would be the user name for John Doe. <i>Required field.</i>
Password	Passwords must consist of at least 12 characters and not more than 32 characters, with at least the following: one upper case alpha character (A-Z); one lower case alpha character (a-z); one digit (0-9); one special character !@#\$% (do not use <, >, or &). Twenty-four new unique passwords must be created before an old password can be reused. The password for a NAP Standard Account expires after 60 days. The password for a NAP Privileged Account expires after 30 days. <i>Required field.</i>
ROSS User <i>check box</i>	Overhead resources who use the ROSS application.
OH Web Access <i>check box</i>	Overhead resources who status themselves.
Supervisor Web Access <i>check box</i>	Supervisors who status their employees. The supervisor's e-mail address must be provided when granting this access. When supervised overhead resources update their status, area of availability, unavailability periods, or enter remarks, the designated supervisor receives an e-mail that outlines the change.
Vendor Rep Web Access <i>check box</i>	Vendors who status their resources. A drop-down list will appear from which to select the vendor.
Government Rep Web Access <i>check box</i>	Government representatives who status their resources.
Services Access <i>check box</i>	An external services user who sends and receives data from an external system.(e.g., IQSweb or Altaris CAD). The user can log in to ROSS to maintain their password in NAP, but cannot perform any other actions.
Manage Supervised Resources <i>button</i>	Only available to user accounts with Supervisor Web Access. Allows supervisors to manage their employees.



ROSS Module Summary

User Accounts

Data Element	Data Definition
Manage Home Units <i>button</i>	Only available to user accounts with Government Rep Web Access. Allows representatives to manage those units for which they are responsible.
Contacts	The method by which to reach the User. The methods include cell, e-mail, fax, home phone, office phone, and pager. More than one method may be added and a priority of either alternate, none, or primary must be selected for each method.
Roles	Account Managers may grant access roles for the defined user name. See the Access Roles Descriptions document located on the ROSS Home Page (http://ross.nwcg.gov) under <i>Documents Library</i> for a description of each role.
Account Notifications <i>displays for Account Managers only</i>	This tab allows a ROSS Account Manager to specify the external systems associated with a user's account (e.g., Altaris CAD - CAAEU), so that notifications about changes to the user's NAP User Account are sent to the external system.