

Message Board Posts 2012

January 8, 2013 – 1630 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. URGENT – INCIDENTS NEED TO BE CLOSED
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE - ANNUAL DATA ARCHIVE
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE - SECURITY RESET AND MAINTENANCE
-
1. It is CRITICAL that offices close all 2012 (and prior year) incidents if there are no resources on the incident as the archive will take place on January 15, 2013. If there are no resources on an incident but you want it in 2013, please close it and then create a new incident (dated after January 1, 2013). Please contact the IIA Help Desk at 866-224-7677 if you have questions. If you need a copy of the Resource Order form, it can be obtained through ROSS Reports. [Posted 01/02/2013 at 1300 MST]
 2. There will be a scheduled outage of the ROSS Production environment for the Annual Data Archive on January 15, 2013 beginning at 1930 MST and lasting for approximately 13 hours. No additional user actions are required following the outage. [Posted 01/08/2013 at 1630 MST]
 3. There will be a scheduled outage of the ROSS Production environment for a security reset and system maintenance on January 24, 2013 beginning at 2030 MST and lasting for approximately 7.5 hours. No additional user actions are required following the outage. [Posted 01/08/2013 at 1630 MST]

December 12, 2012 – 1545MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE – PART 1
 2. ROSS APPLICATION SCHEDULED OUTAGE – PART 2
-
1. The entire ROSS application will be down for maintenance and unavailable beginning on Tuesday, December 18, 2012 starting at 2100 MST through 0400 MST on December 19, 2012 for a total outage time of 7 hours. [Posted 12/12/2012 at 1545 MST]
 2. The entire ROSS application will be down for maintenance and unavailable beginning on Thursday, December 20, 2012 starting at 2100 MST through 0300

MST on December 21, 2012 for a total outage time of 6 hours. [Posted 12/12/2012 at 1545 MST]

November 21, 2012 – 1030MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. NON-FS CITRIX SERVER UPGRADE – NEW URL
 2. FOREST SERVICE CITRIX SERVER OUTAGE
 3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
1. The new Non-FS Citrix Server Farm is running and available for use to access the ROSS application. The new URL is <https://ross.fs.fed.us/XenApp> - there are no changes to user names or passwords. The old Non-FS Citrix Server Farm (<https://ross.fs.fed.us/Citrix>) will be decommissioned and no longer available for use on Monday, December 3, 2012 at 1800 MST. [Posted 11/21/2012 at 1030 MST]
 2. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1700 MST on Friday, November 23, 2012 through 0500 MST on Monday, November 26, 2012. The users may access ROSS through the client during this period of time. [Posted 11/19/2012 at 1130 MST]
 3. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

For example, this set of Shipping Instructions in ROSS when cut/pasted from Word:

TO APACHE PASS ROAD - ENTRANCE TO FORT
appears like this in ICBS:

TO APACHE PASS ROAD ¿ ENTRANCE TO FORT

This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

November 16, 2012 - 0930MST

Attention all ROSS Users:

The BLM network continues to have issues with connectivity to ROSS. Network engineers are working on the problem.

November 16, 2012 – 0402MST

Attention all ROSS users:

System maintenance scheduled for Thursday, November 15, 2012 starting at 2100 MST through 0500 MST on November 16, has been completed and Ross is ready for use. Users accessing Ross through the BLM network may experience intermittent connectivity issues, we will be working to clear those issues up.

November 14, 2012 – 1000MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE – ROSS MIGRATION
 2. FOREST SERVICE CITRIX SERVER OUTAGE
 3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
1. The ROSS application will be unavailable due to system maintenance beginning on Thursday, November 15, 2012 starting at 2100 MST through 0330 MST on November 16, 2012 for a total outage time of 6.5 hours. No user actions are required following the outage. [Posted 11/07/2012 at 0930 MST]
 2. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1700 MST on Friday, November 16, 2012 through 0500 MST on Monday, November 19, 2012. The users may access ROSS through the client during this period of time. [Posted 11/14/2012 at 1000 MST]
 3. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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TO APACHE PASS ROAD ; ENTRANCE TO FORT

This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

November 6, 2012 – 1700MST

UPDATE POSTED 11/07/2012 AT 0930 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. FOREST SERVICE CITRIX SERVER OUTAGE
 2. ROSS APPLICATION SCHEDULED OUTAGE – ROSS MIGRATION
 3. ROSS APPLICATION SCHEDULED OUTAGE – ROSS MIGRATION
 4. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
1. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1730 MST on Friday, November 9, 2012 through 0500 MST on Monday, November 12, 2012. The users may access ROSS through the client during this period of time. [Posted 10/16/2012 at 1530 MDT]
 2. The ROSS application will be unavailable due to system maintenance beginning on Tuesday, November 13, 2012 starting at 2100 MST through 0530 MST on November 14, 2012 for a total outage time of 8.5 hours. No user actions are required following the outage. [Posted 11/07/2012 at 0930 MST]
 3. The ROSS application will be unavailable due to system maintenance beginning on Thursday, November 15, 2012 starting at 2100 MST through 0330 MST on November 16, 2012 for a total outage time of 6.5 hours. No user actions are required following the outage. [Posted 11/07/2012 at 0930 MST]
 4. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into

the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (?) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 25, 2012 – 1330MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

5. ROSS APPLICATION SCHEDULED OUTAGE – POSTPONED UNTIL FURTHER NOTICE
 6. FOREST SERVICE CITRIX SERVER OUTAGE
 7. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
5. The ROSS application outage scheduled to start at 2100 MDT on Thursday, October 25, 2012 has been postponed. Users will be notified when the outage has been rescheduled. [Posted 10/25/2012 at 1330 MDT]
 6. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1730 MST on Friday, November 9, 2012 through 0500 MST on Monday, November 12, 2012. The users may access ROSS through the client during this period of time. [Posted 10/16/2012 at 1530 MDT]
 7. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (?) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 22, 2012 - 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

8. ROSS APPLICATION SCHEDULED OUTAGE
 9. FOREST SERVICE CITRIX SERVER OUTAGE
 10. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
8. The ROSS application's interfaces to ICBS, Cognos, IQS, IQCG and CAD will be unavailable due to system maintenance beginning on Thursday, October 25, 2012 starting at 2100 MDT through 0400 MDT on October 26, 2012 for a total outage time of 7 hours. Please note that users will not be able to run reports during this time. [Posted 10/22/2012 at 1500 MDT]
 9. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1730 MST on Friday, November 9, 2012 through 0500 MST on Monday, November 12, 2012. The users may access ROSS through the client during this period of time. [Posted 10/16/2012 at 1530 MDT]
 10. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 21, 2012 – 0900MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

11. ROSS APPLICATION SCHEDULED OUTAGE
12. FOREST SERVICE CITRIX SERVER OUTAGE
13. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

11. The ROSS application's interfaces to ICBS, Cognos, IQS, IQCG and CAD will be unavailable due to system maintenance beginning on Tuesday, October 23, 2012 starting at 2100 MDT through 0400 MDT on October 24, 2012 for a total outage time of 7 hours. Please note that users will not be able to run reports during this time. [Posted 10/21/2012 at 0900 MDT]
12. Forest Service Employees who access ROSS through the Forest Service Citrix servers will not be able to use them from 1730 MST on Friday, November 9, 2012 through 0500 MST on Monday, November 12, 2012. The users may access ROSS through the client during this period of time. [Posted 10/16/2012 at 1530 MDT]
13. **ATTENTION USERS:** When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 16, 2012 – 1530MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE
2. FOREST SERVICE CITRIX SERVER OUTAGE
3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. The ROSS application will be unavailable due to a server migration beginning on Saturday, October 20, 2012 starting at 2000 MDT through 0800 MDT on October 21, 2012 for a total outage time of 12 hours. [Posted 10/16/2012 at 1530 MDT]
2. The Forest Service Citrix Server will not be available from 1730 MST on Friday, November 9, 2012 through 0500 MST on Monday, November 12, 2012. The ROSS application will still be accessible during this period through the client and Non-FS Citrix Server. [Posted 10/16/2012 at 1530 MDT]
3. **ATTENTION USERS:** When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those

characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 14, 2012 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE - POSTPONED
2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. The entire ROSS application will be down for maintenance and unavailable beginning on Saturday, October 13, 2012 starting at 2030 MDT through 0830 MDT on October 14, 2012 for a total outage time of 12 hours. [Posted 10/10/2012 at 1300 MDT] - POSTPONED UNTIL FURTHER NOTICE [Posted 10/14/2012 at 1500 MDT]

2. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

October 10, 2012 – 1300MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS SCHEDULED OUTAGE

1. The entire ROSS application will be down for maintenance and unavailable beginning on Saturday, October 13, 2012 starting at 2030 MDT through 0830 MDT on October 14, 2012 for a total outage time of 12 hours. [Posted 10/10/2012 at 1300 MDT]

October 1, 2012 – 1315MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS SCHEDULED OUTAGE

1. Attention ROSS Users: ROSS Reports (COGNOS) will be down beginning Monday, October 1, 2012 starting at 2200 MDT through 0100 MDT on October 2, 2012 for a total outage time of 3 hours to apply some configuration changes. [Posted 10/01/2012 at 1315 MDT]

September 20, 2012 – 1600MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE

2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. The entire ROSS application will be down for maintenance and unavailable beginning on Friday, September 21, 2012 starting at 0100 MDT through 0200 MDT for a total outage time of 1.0 hours. [Posted 09/20/2012 at 1600 MDT]

2. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

September 19, 2012 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS APPLICATION SCHEDULED OUTAGE

2. ROSS INTERFACES UNAVAILABLE - CAD, ICBS, IQS, IQCS, CLEARING HOUSE

3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. The entire ROSS application will be down for maintenance and unavailable beginning on Saturday, September 22, 2012 starting at 2200 MDT through 0630 MDT on September 23, 2012 for a total outage time of 8.5 hours. [Posted 09/19/2012 at 1500 MDT]

2. The CAD, ICBS, IQS, IQCS, and Clearing House interfaces with ROSS will be down for maintenance and unavailable beginning on Thursday, September 27, 2012 starting at 2200 MDT through 0430 MDT on September 28, 2012 for a total outage time of 6.5 hours. [Posted 09/19/2012 at 1500 MDT]

3. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

September 17, 2012 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS UNAVAILABLE

2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. ROSS Reports will be down beginning Tuesday, September 18, 2012 starting at 2200 MDT through 0600 MDT on September 19, 2012 for a total outage time of 8 hours. [Posted 09/17/2012 at 1500 MDT]

2. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS

users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

August 27, 2012 – 1520MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT - OUTAGE UPDATE
2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. There will be a scheduled outage of the ROSS Practice environment beginning June 30, 2012 through September 3, 2012. [Posted 08/27/2012 at 1520 MDT]

2. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters,

type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

July 13, 2012 – 1400MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT - SCHEDULED OUTAGE
2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. In the near future, the ROSS Practice and Training environments will have outages to support the migration of their software to new servers. This activity will take place between July 2, 2012 and August 15, 2012. Please continue to watch the message board for specific dates and times. [Posted 06/22/2012 at 1400 MDT]

2. ATTENTION USERS: When a space dash space (" - ") are copied from a Microsoft Word document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a WordPad file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

June 4, 2012 – 1345MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

4. ROSS DATA DELIVERY SERVER (DDS) SCHEDULED OUTAGE
5. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. There will be a scheduled outage of the ROSS DDS for maintenance operations on June 5, 2012 beginning at 1800 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. **THIS WILL NOT AFFECT ROSS OPERATIONS.** [Posted 06/04/2012 at 1345 MDT]
2. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 29, 2012 – 1230MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 2. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
1. There will be a scheduled outage of the ROSS Production environment for a security update on May 29, 2012 beginning at 2200 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/29/2012 at 1230 MDT]
 2. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the

items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

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WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 16, 2012 – 1400MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT IS NOW AVAILABLE
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
1. ATTENTION ROSS PRACTICE ENVIRONMENT USERS: The ROSS Practice environment (Version 2.15) is now available following a successful redirection of the ROSS Practice NAP to Production NAP and a data refresh. Users may now begin using their user name and password obtained from the NAP Production environment (<https://nap.nwcg.gov/NAP/>) for both the ROSS Production and Practice environments. Users who previously had only a Practice NAP account will need to establish a new account in Production NAP to access the Practice environment. [Posted 05/16/2012 at 1400 MDT]
 2. There will be a scheduled outage of the ROSS Production environment for a security update on May 29, 2012 beginning at 2100 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/10/2012 at 0730 MDT]

3. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

For example, this set of Shipping Instructions in ROSS when cut/pasted from Word:

TO APACHE PASS ROAD - ENTRANCE TO FORT

appears like this in ICBS:

TO APACHE PASS ROAD ¿ ENTRANCE TO FORT

This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 11, 2012 – 0930MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS ENVIRONMENTS – INTERMITTENT OUTAGES
1. **ATTENTION ROSS USERS:** The USDA Network Team will be doing maintenance on the network that services the National Information Technology Center (NITC) where ROSS is hosted. Users can expect some periods with no access to the ROSS Production and Practice environments, as well as the ROSS webpage on May 13, 2012 beginning at 2100 hrs MDT and lasting approximately 7 hours. [Posted 05/11/2012 at 0930 MDT]

May 10, 2012 – 0730MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT SCHEDULED OUTAGE
2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Practice environment for a redirection of ROSS Practice NAP to Production NAP and a data refresh on May 15, 2012 beginning at 0900 hrs MDT and lasting approximately 9 hours. Following the outage, the Practice NAP will no longer be available and the Production NAP username and password (<https://nap.nwcg.gov/NAP/>) will work for both the Practice and Production ROSS applications. [Posted 05/10/2012 at 0730 MDT]
2. There will be a scheduled outage of the ROSS Production environment for a security update on May 29, 2012 beginning at 2100 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/10/2012 at 0730 MDT]

May 9, 2012 – 1430MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS ENVIRONMENTS – INTERMITTENT OUTAGES

1. **ATTENTION ROSS USERS:** USDA and AT&T are doing some more work tonight on the network that services NITC where ROSS is hosted. Users can expect some periods with no access to ROSS between **2100 MDT** tonight (May 9) and **0400 MDT** tomorrow (May 10). [Posted 05/09/2012 at 1430 MDT]

May 7, 2012 – 1545MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

For example, this set of Shipping Instructions in ROSS when cut/pasted from Word:

TO APACHE PASS ROAD - ENTRANCE TO FORT

appears like this in ICBS:

TO APACHE PASS ROAD ; ENTRANCE TO FORT

This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 04, 2012 – 1300MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
1. **UPDATE:** There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Sunday, May 6, 2012 beginning at 0045 MDT and lasting approximately 6 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/04/2012 at 1300 MDT]

May 3, 2012 – 0845MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
1. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Friday, May 4, 2012 beginning at 2345 MDT and lasting approximately 5 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/03/2012 at 0845 MDT]

May 1, 2012 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 2. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
-
1. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2200 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]
 2. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Friday, May 4, 2012 beginning at Midnight MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/01/2012 at 1500 MDT]

May 1, 2012 – 1240MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MDT]
 2. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2200 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]
 3. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on May 5, 2012 at 0100 MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be**

unavailable during that time. No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]

April 27, 2012 – 1350MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MDT]
 2. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2000 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 04/10/2012 at 1200 MDT]
 3. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on May 6, 2012 at 0100 MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 04/27/2012 at 1350 MDT]

April 10, 2012 – 1200MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.15 DEPLOYMENT
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MST]
 2. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.15 system upgrade on April 24, 2012 beginning

- at 2000 hrs MST and lasting approximately 7 hours. [Posted 04/10/2012 at 1200 MST]
3. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 04/10/2012 at 1200 MST]

March 7, 2012 – 1400MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. **SPECIAL NOTICE: ROSS REPORTS USERS**
1. **ATTENTION REPORTS USERS:** Between 0300 MST on March 8, 2012 and the deployment of ROSS 2.14.1 on March 9, 2012, users are advised to **NOT** make any report changes or create new reports in “My Folders” or “User Community” that need to be saved. Saves to reports made during this time frame will not be available in the new release. Normal report functionality will resume after the completion of the 2.14.1 deployment. [Posted 03/07/2012 @ 1400 MST]

March 6, 2012 – 1545MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. **ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE—VERSION 2.14.1 DEPLOYMENT SCHEDULED FOR MARCH 8, 2012**
2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
1. **UPDATE:** There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 8, 2012 beginning at 1600 MST and lasting approximately 15 hours. Users (except for BLM) will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/06/2012 at 1545 MST]
 - a. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS website under Implementation Documents on the Documents Library page:
http://ross.nwcg.gov/documentslibrary/implementation/ROSS_2

[14_1_and_NAP_FAQ_2012_0305.pdf](#) [Posted 03/05/2012 at 1715 MST]

- b. The ROSS Production Version 2.14.1 Post-Deployment Procedures has been posted to the ROSS website under Access to ROSS (NAP) on the Quick Reference Cards page:
http://ross.nwcg.gov/quick_ref/qf_What_to_do_after_ROSS_Deployment_Version_2_14_1.pdf [Posted 03/05/2012 at 1715 MST]
 - c. Additional information including step-by-step instructions on getting started in the NAP, how to request a NAP user account, and how to reset your NAP password has been posted to the ROSS website under Access to ROSS (NAP) on the Quick Reference Cards page: http://ross.nwcg.gov/quick_reference.htm [Posted 03/06/2012 at 1545 MST]
2. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

March 6, 2012 – 1000MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT VERSION 2.14.1 DEPLOYMENT POSTPONED
1. Due to forecasted red flag warnings in the Southwest, the deployment of ROSS Production Version 2.14.1 scheduled for March 6, 2012 has been postponed. Please continue to watch the ROSS message board for the revised deployment date. [Posted 03/06/2012 at 1000 MST]

March 5, 2012 – 1715MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. **CRITICAL NOTIFICATION: ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE– VERSION 2.14.1 DEPLOYMENT SCHEDULED FOR MARCH 6, 2012**
2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. **CRITICAL NOTIFICATION:** There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1600 hrs MST and lasting approximately 15 hours. Users (except for BLM) will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/05/2012 at 1715 MST]
 - a. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS website under Implementation Documents on the Documents Library page:
http://ross.nwcg.gov/documentlibrary/implementation/ROSS_2_14_1_and_NAP_FAQ_2012_0305.pdf [Posted 03/05/2012 at 1715 MST]
 - b. The ROSS Production Version 2.14.1 Post-Deployment Procedures has been posted to the ROSS website under Access to ROSS (NAP) on the Quick Reference Cards page:
http://ross.nwcg.gov/quick_ref/qf_What_to_do_after_ROSS_Deployment_Version_2_14_1.pdf [Posted 03/05/2012 at 1715 MST]
2. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 29, 2012 – 1550MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT POTENTIAL OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1600 hrs MST and lasting approximately 15 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/05/2012 at 1400 MST]

February 15, 2012 – 0945MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT POTENTIAL OUTAGE

1. The ROSS Production environment might experience an outage on February 16, 2012 at 2000 MST. [Posted 02/15/2012 at 0945 MST]

February 13, 2012 – 1630MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT STATUS UPDATE – VERSION 2.14.1 AVAILABLE TO USERS
2. ROSS PRODUCTION VERSION 2.14.1 FREQUENTLY ASKED QUESTIONS
3. ROSS GENERIC DUTY OFFICER ACCOUNT CREATION PROTOCOL
4. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
5. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. The ROSS Practice environment (version 2.14.1) is now available. Users should be aware that the security module has been significantly upgraded. Access to the User Accounts Module has been disabled. ROSS Practice users will need to call the ROSS Helpdesk if they need passwords restored, accounts created, or roles assigned. Users will be required to uninstall then reinstall the ROSS Practice client. [Posted 02/13/2012 at 1630 MST]
2. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS Website, [ROSS Account Audit FAQ](#) [Posted 02/13/2012 at 1630 MST]
3. The ROSS Generic Duty Officer Account Creation Protocol document has been posted to the ROSS Website, [Duty Officer Accounts](#) [Posted 02/13/2012@1630 MST]
4. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 2000 hrs MST and lasting approximately 13 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 02/08/2012 at 1300 MST]
5. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 8, 2012 – 1300MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT STATUS UPDATE – VERSION 2.14.1 DEPLOYMENT
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
-
1. The ROSS Practice environment deployment of the ROSS 2.14.1 system upgrade is progressing. A notification will be sent out as soon as the Practice environment becomes available. [Posted 02/08/2012 at 1300 MST]
 2. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 2000 hrs MST and lasting approximately 13 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 02/08/2012 at 1300 MST]
 3. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 6, 2012 – 1415MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
-
1. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1900 hrs MST and lasting approximately 13 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/13/2012 at 1415 MST]

January 24, 2012 – 1245MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.14.1
2. ROSS PRACTICE ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
4. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT

1. The Release Notes for ROSS Version 2.14.1 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_0221_final_2.14.1_release_notes.pdf. [Posted 01/13/2012 at 1415 MST]
2. There will be an outage of the ROSS Practice Environment for deployment of the ROSS 2.14.1 system upgrade and subsequent testing on January 24, 2012 beginning at 1200 MST and lasting for approximately 96 hours. Users will be required to uninstall then reinstall the ROSS Practice Client following the outage. [Posted 01/24/2012 at 1245 MST]
3. There will be a scheduled outage of the ROSS Production Environment for a security update on February 7, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/13/2012 at 1415 MST]
4. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade in early March 2012. This outage is expected to last between 12 and 16 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/24/2012 at 12245 MST]

January 13, 2012 – 1415MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.14.1
2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT

1. The Release Notes for ROSS Version 2.14.1 have been posted on the ROSS Website at http://ross.nwccg.gov/releaseNotices/notes/2012_0221_final_2.14.1_release_notes.pdf. [Posted 01/13/2012 at 1415 MST]
2. There will be a scheduled outage of the ROSS Production Environment for a security update on February 7, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/13/2012 at 1415 MST]
3. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade on February 21, 2012 beginning at 2000 hrs MST and lasting approximately 12.5 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/13/2012 at 1415 MST]

January 11, 2012 – 0900 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. There will be a scheduled outage of the ROSS Production environment for a security update on February 7, 2012 beginning at 2100 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/11/2012 at 0900 MST]

January 3, 2012 - 1710 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGES - UPDATED

1. The outage of the ROSS Production environment scheduled for January 3, 2012 at 2100 hrs MST has been POSTPONED. A decision on the revised outage schedule will be posted on the message board. Thank you for your patience. [Posted 1/3/2012 at 1710 MST]
2. There will be a scheduled outage of the ROSS Production environment to perform the annual data archive procedures on January 10, 2012 beginning at 2100 hrs MST and lasting approximately 10 hours. No additional user actions are required following the outage. [Posted 12/23/2011 at 1035 MST]