

Message Board Posts 2010

December 27, 2010 – 1400MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Program Scheduled Outage
2. IQSWeb Interface

1. ROSS PROGRAM SCHEDULED OUTAGE

The ROSS program is scheduled for security updates on 12/28/2010 beginning at 2200 mst and lasting for 3 hours. The program will be unavailable during that time. No additional user actions are required when the program becomes operational again. [Posted 12/27/2010 at 1400 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 15, 2010 – 0831MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. BLM Network Outage
2. IQSWeb Interface

1. BLM Outage

BLM Internet/Intranet Failover Testing to the alternate site will begin at 0800 hours MT on 12/18 and will be completed by 1600 hours MT on 12/18.

Internet/Intranet services as well as remote VPN access may be temporary disrupted for 3-5 minutes multiple times during this period. [Posted 12/7/2010 at 1246 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 14, 2010 – 1505MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Maintenance Scheduled
2. BLM Network Outage
3. IQSWeb Interface

1. ROSS MAINTENANCE SCHEDULED

ROSS Production will be unavailable from 2100 hours MT on 12/15/2010 until approximately 2200 hour MT so the servers can be recycled to correct a problem. [Posted 12/14/2010 at 1505 MT]

2. BLM Outage

BLM Internet/Intranet Failover Testing to the alternate site will begin at 0800 hours MT on 12/18 and will be completed by 1600 hours MT on 12/18. Internet/Intranet services as well as remote VPN access may be temporary disrupted for 3-5 minutes multiple times during this period. [Posted 12/7/2010 at 1246 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 9, 2010 – 1327MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.13 Issue Update
2. Reports Schedule Issue
3. BLM Network Outage
4. IQSWeb Interface

1. VERSION 2.13 ISSUE UPDATE

The electronic interface between ROSS and the cache ICBS system is working and requests can be placed to a cache that uses ICBS via the interface. Details on the process can be reviewed in the Release Notes that are posted at ross.nwccg.gov. [Posted 12/9/2010 at 1347 MT]

2. REPORTS SCHEDULE ISSUE

If you attempted to schedule a report between 12/06/2010 16:00 to 24:00 hours that report will fail and you will need to reschedule the report. The reason for this is the Cognos application had an issue that needed to be fixed prior to the 2.13 deployment. An impact of the fix is that all reports that users attempted to initiate during those hours on that above date were lost and will have to be

rescheduled. Previously scheduled reports were not impacted. Future reports will not be impacted either. [Posted 12/7/2010 at 1246 MT]

3. BLM Outage

BLM Internet/Intranet Failover Testing to the alternate site will begin at 0800 hours MT on 12/18 and will be completed by 1600 hours MT on 12/18.

Internet/Intranet services as well as remote VPN access may be temporary disrupted for 3-5 minutes multiple times during this period. [Posted 12/7/2010 at 1246 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 8, 2010 – 1021MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.13 Issue
2. Reports Schedule Issue
3. BLM Network Outage
4. IQSWeb Interface

1. VERSION 2.13 ISSUE

The deployment of ROSS version 2.13 has encountered some problems with the external interface with the cache ICBS system. The new version of ROSS has been deployed but the electronic interface with the cache ICBS system will not be functional at this time. Please continue to place requests to a cache using the current manual system. We will be continuing to work on the issues and hope to have them resolved today. [Posted 12/8/2010 at 0805 MT]

2. REPORTS SCHEDULE ISSUE

If you attempted to schedule a report between 12/06/2010 16:00 to 24:00 hours that report will fail and you will need to reschedule the report. The reason for this is the Cognos application had an issue that needed to be fixed prior to the 2.13 deployment. An impact of the fix is that all reports that users attempted to initiate during those hours on that above date were lost and will have to be rescheduled. Previously scheduled reports were not impacted. Future reports will not be impacted either. [Posted 12/7/2010 at 1246 MT]

3. BLM Outage

BLM Internet/Intranet Failover Testing to the alternate site will begin at 0800 hours MT on 12/18 and will be completed by 1600 hours MT on 12/18.

Internet/Intranet services as well as remote VPN access may be temporary disrupted for 3-5 minutes multiple times during this period. [Posted 12/6/2010 at 1246 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 7, 2010 – 1246MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Production outage scheduled to deploy version 2.13
2. Reports Schedule Issue
3. BLM Network Outage
4. IQSWeb Interface

1. PRODUCTION OUTAGE SCHEDULED TO DEPLOY VERSION 2.13

Version 2.13 is scheduled for deployment to Production on 12/7. The outage will begin at 2200 hours MT and last for approximately 8 hours. The primary objectives of version 2.13 are to turn on incident ordering between ROSS and the ICBS caches, provide additional capability when filtering or viewing requests and adding documentation, address inconsistencies with qualification status matching and override documentation, enhance the CAD and IQCS interfaces, and improve performance. Users must uninstall ROSS version 2.12.1 before installing version 2.13. The Release Notes for version 2.13 are posted on the ROSS website at:

http://ross.nwcg.gov/releaseNotices/notes/2010_1207_final_2.13_release_notes.pdf.

[Posted 12/2/2010 at 0745 MT]

2. REPORTS SCHEDULE ISSUE

If you attempted to schedule a report between 12/06/2010 16:00 to 24:00 hours that report will fail and you will need to reschedule the report. The reason for this is the Cognos application had an issue that needed to be fixed prior to the 2.13 deployment. An impact of the fix is that all reports that users attempted to initiate during those hours on that above date were lost and will have to be rescheduled. Previously scheduled reports were not impacted. Future reports will not be impacted either.

3. BLM Outage

BLM Internet/Intranet Failover Testing to the alternate site will begin at 0800 hours MT on 12/18 and will be completed by 1600 hours MT on 12/18.

Internet/Intranet services as well as remote VPN access may be temporary disrupted for 3-5 minutes multiple times during this period. [Posted 12/6/2010 at 1246 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 6, 2010 – 2021MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Production outage scheduled to deploy version 2.13
2. IQSWeb Interface

1. PRODUCTION OUTAGE SCHEDULED TO DEPLOY VERSION 2.13

Version 2.13 is scheduled for deployment to Production on 12/7. The outage will begin at 2200 hours MT and last for approximately 8 hours. The primary objectives of version 2.13 are to turn on incident ordering between ROSS and the ICBS caches, provide additional capability when filtering or viewing requests and adding documentation, address inconsistencies with qualification status matching and override documentation, enhance the CAD and IQCS interfaces, and improve performance. Users must uninstall ROSS version 2.12.1 before installing version 2.13. The Release Notes for version 2.13 are posted on the ROSS website at:

http://ross.nwcg.gov/releaseNotices/notes/2010_1207_final_2.13_release_notes.pdf.

[Posted 12/2/2010 at 0745 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

December 2, 2010 – 0745MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production outage scheduled to deploy version 2.13
2. IQSWeb Interface

1. PRODUCTION OUTAGE SCHEDULED TO DEPLOY VERSION 2.13

Version 2.13 is scheduled for deployment to Production on 12/7. The outage will begin at 2200 hours MT and last for approximately 8 hours. The primary objectives of version 2.13 are to turn on incident ordering between ROSS and the ICBS caches, provide additional capability when filtering or viewing requests and adding documentation, address inconsistencies with qualification status matching and override documentation, enhance the CAD and IQCS interfaces, and improve performance. Users must uninstall ROSS version 2.12.1 before installing version 2.13. The Release Notes for version 2.13 are posted on the ROSS website at:

http://ross.nwcg.gov/releaseNotices/notes/2010_1207_final_2.13_release_notes.pdf.

[Posted 12/2/2010 at 0745 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 29, 2010 – 0918MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production outage scheduled to deploy version 2.13
2. Practice outage scheduled
3. IQSWeb Interface

1. PRODUCTION OUTAGE SCHEDULED TO DEPLOY VERSION 2.13

Version 2.13 is scheduled for deployment to Production on 12/7. The outage will begin at 2100 or 2200 hours MT. More information will be posted soon. [Posted 11/29/2010 at 0918]

2. PRACTICE OUTAGE SCHEDULED

The next version of ROSS (2.13) is being deployed on Practice so testing can be done. Practice will be unavailable on 12/3 from 0800 hours MT until approximately 1300 hours MT. Production deployment is currently scheduled for 12/7. [Posted 11/25/2010 at 1522 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account

for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 25, 2010 – 1522MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outage scheduled
2. IQSWeb Interface

1. PRACTICE OUTAGE SCHEDULED

The next version of ROSS (2.13) is being deployed on Practice so testing can be done. Practice will be unavailable on 12/3 from 0800 hours MT until approximately 1300 hours MT. Production deployment is currently scheduled for 12/7. [Posted 11/25/2010 at 01522 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 23, 2010 – 1358MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled - note time change on 11/24
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED - NOTE TIME CHANGE ON 11/24

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/24 and 12/3. Practice will be unavailable from 0800 hours MT until approximately 1300 hours MT. Production deployment is currently scheduled for 12/7. [Posted 11/23/2010 at 01358 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 22, 2010 – 1524MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

- 1 Practice outage scheduled - note time change for 11/24
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED - NOTE TIME CHANGE FOR 11/24

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/24 and 12/3. On 11/24, Practice will be unavailable from 0800 hours MT until approximately 1300 hours MT. On 12/3, Practice will be unavailable from 1300 hours MT until approximately 1800 hours MT. Production deployment is currently scheduled for 12/7. [Posted 11/22/2010 at 01524 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 19, 2010 – 0841MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

- 1 Practice outage scheduled
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is being deployed on Practice for testing. The deployment date is: 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT. Production deployment is currently scheduled for 12/7. [Posted 11/19/2010 at 0841 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 16, 2010 – 1316MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production outage extended one hour
2. Practice outages scheduled
3. IQSWeb Interface

1. PRODUCTION OUTAGE EXTENDED ONE HOUR

ROSS Production will be unavailable on 11/18 from 2100 hours MT until approximately 0300 hours MT on 11/19 to upgrade the operating system and change out some network cards. [Posted 11/16/2010 at 1316 MT]

2. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/18, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 11/12/2010 at 0738 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 12, 2010 – 0738MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/18, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 11/12/2010 at 0738 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 10, 2010 – 1112MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled - 11/11 outage now scheduled
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED - NOTE CHANGE BACK TO 11/11

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/11, 11/18, 12/3. On 11/11, Practice will not be available for approximately 5 hours starting at 0800 MT. On 11/18 and 12/3, Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 11/11/2010 at 1112 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 8, 2010 – 1439MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled - note change from 11/11 to 11/9 and different start time
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED - NOTE CHANGE FROM 11/11 TO 11/9 AND DIFFERENT START TIME

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/9, 11/18, 12/3. On 11/9, Practice will not be available for approximately 5 hours starting at 0900 MT. On 11/18 and 12/3, Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 11/8/2010 at 1439 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

November 8, 2010 – 0820MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled - note change from 11/11 to 11/9
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 11/9, 11/18, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 11/8/2010 at 0820 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

October 30, 2010 – 0557MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outages scheduled
2. IQSWeb Interface

1. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 10/27/2010 at 0556 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

October 29, 2010 – 0600MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Practice outage on 10/29
2. Practice outages scheduled
3. IQSWeb Interface

1. PRACTICE OUTAGE ON 10/29

Scheduled maintenance will be performed on the Practice server Friday, Oct. 29. The outage will begin at 1300 MT and last approximately four hours. [Posted 10/29/2010 at 0600 MT]

2. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 10/27/2010 at 0556 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

October 28, 2010 – 1030MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Change to Practice outage on 10/28
2. Practice outages scheduled
3. IQSWeb Interface

1. CHANGE TO PRACTICE OUTAGE ON 10/28

The Practice outage scheduled for 10/28 will begin at 1130 MT. The outage will last for approximately 4 hours. [Posted 10/28/10 at 1030 MT]

2. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 10/27/2010 at 0556 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

October 16, 2010 – 0739MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production outage rescheduled
2. Practice outages scheduled
3. IQSWeb Interface

1. PRODUCTION OUTAGE RESCHEDULED

The outage scheduled for 10/19 has been postponed until 10/26 beginning at 2200 hours MT to complete some maintenance work. The outage will last for approximately 4 hours. [Posted 10/16/2010 at 0739 MT]

2. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/22, 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 9/29/2010 at 1404 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

October 12, 2010 – 1452MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production outage scheduled
2. Practice outages scheduled
3. IQSWeb Interface

1. PRODUCTION OUTAGE SCHEDULED

In order to complete some maintenance work, Production will be unavailable beginning at 2200 hours MT on 10/19. The outage will last for approximately 4 hours. [Posted 10/12/2010 at 1452 MT]

2. PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/14, 10/22, 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 9/29/2010 at 1404 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

September 29, 2010 – 1404MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Practice outages scheduled
2. IQSWeb Interface

1. ROSS PRACTICE OUTAGES SCHEDULED

The next version of ROSS (2.13) is going to be deployed on Practice over the next few weeks so testing can be done. The deployment dates are: 10/14, 10/22, 10/28, 11/4, 11/11, 11/18, 11/24, 12/3. Practice will not be available for 4 hours beginning at 1300 hours MT on those days. Production deployment is currently scheduled for 12/7. [Posted 9/29/2010 at 1404 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

September 18, 2010 – 0825MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. IQSWeb Interface

1. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add

/ update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

September 15, 2010 – 1250MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Practice Outage on 9/17
2. IQSWeb Interface
3. Selection Area Screen Enabled

1. ROSS PRACTICE OUTAGE ON 9/17

ROSS Practice will be unavailable on 9/17 for approximately 4 hours, beginning at 1300 hours MT . This outage is to refresh the Practice data with a current copy from Production. [Posted on 9/15 at 1250 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. SELECTION AREA SCREEN ENABLED

A fix has been deployed and the Selection Area screen is once again available to users. [Posted 9/2/2010 at 0500 MT]

September 8, 2010 – 1314MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. IQSWeb Interface
2. Selection Area Screen Enabled

1. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

2. SELECTION AREA SCREEN ENABLED

A fix has been deployed and the Selection Area screen is once again available to users. [Posted 9/2/2010 at 0500 MT]

September 7, 2010 – 1027MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Archived ROSS Data unavailable
2. IQSWeb Interface
3. Selection Area Screen Enabled

1. ARCHIVED ROSS DATA UNAVAILABLE

The archived ROSS data will be unavailable from 2300 hours MT on 9/7 until approximately 2400 hours MT to deploy some operating system patches. [Posted 9/7/2010 at 1027 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. SELECTION AREA SCREEN ENABLED

A fix has been deployed and the Selection Area screen is once again available to users. [Posted 9/2/2010 at 0500 MT]

September 2, 2010 – 0500MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. IQSWeb Interface
2. Selection Area Screen Enabled

1. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. SELECTION AREA SCREEN ENABLED

A fix has been deployed and the Selection Area screen is once again available to users. [Posted 9/2/2010 at 0500 MT]

September 2, 2010 – 0500MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Outage on 9/3
2. IQSWeb Interface
3. Selection Area Screen Enabled

1. ROSS PRACTICE OUTAGE ON 9/3

ROSS Practice will be unavailable on 9/3 for approximately 4 hours, beginning at 1300 hours MT. This outage is to refresh the Practice data with a current copy from Production. [Posted on 9/2 at 0500 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. SELECTION AREA SCREEN ENABLED

A fix has been deployed and the Selection Area screen is once again available to users. [Posted 9/2/2010 at 0500 MT]

August 30, 2010 – 1659MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production Outage on 9/1-2
2. IQSWeb Interface
3. Selection Area Screen Temporarily Disabled

1. ROSS PRODUCTION OUTAGE ON 9/1-2

ROSS Production will be unavailable on 9/1 beginning at 2400 hours MT until approximately 0400 hours MT on 9/2. This outage is to deploy some miscellaneous Cognos Reports fixes, address issues with XML imports from IQSWeb, and the Selection Area defect fix. We will confirm with NICC on 9/1 that the outage can proceed. There is no client update and users will not receive a notice that a new version of ROSS has been deployed. [Posted on 8/30 at 1659 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also,

please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. SELECTION AREA SCREEN TEMPORARILY DISABLED

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed on 8/25. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined. [Posted 8/23/2010 at 1635 MT]

August 25, 2010 – 0415MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. IQSWeb Interface
2. Selection Area Screen Temporarily Disabled

1. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

2. SELECTION AREA SCREEN TEMPORARILY DISABLED

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed on 8/25. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined. [Posted 8/23/2010 at 1635 MT]

August 19, 2010 – 0742MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Outages
2. IQSWeb Interface
3. Helpdesk Change Notice
4. Selection Area Screen Temporarily Disabled
5. ROSS Organization e-Mail Changes

1. ROSS OUTAGES

Please be aware of the following ROSS outages to deploy some miscellaneous Cognos Reports fixes and the Selection Area defect fix.

ROSS Practice -- 8/19 from 1300 hours MT until approximately 1700 hours MT.

ROSS Production -- 8/24 from 2400 hours MT until approximately 0400 hours MT on 8/25.

There is no client update and users will not receive a notice that a new version of ROSS has been deployed. [Posted 8/19/2010 at 0742 MT]

2. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

3. HELPDESK CHANGE NOTICE [Posted on 7/23/2010 at 1150 MT]

The period of performance for the current contract with BAE for the Interagency Incident Applications (IIA) Support Helpdesk ends on July 31, 2010. A new contract was awarded to IBM effective June 1, 2010. Since award, transition activities have been underway at the IBM Boulder Facility which includes:

- Training for all applications support (ABS, ICBS, I-Suite, ROSS, and VIPR)
- Helpdesk Ticketing System configuration
- Telephone Communications System transfer.
- Field office and incident camp orientation

The new helpdesk will officially become active at 2000 hours (MDT) on July 31, 2010.

While we understand that transitioning to a new helpdesk during fire season may be concerning to application users, we want to assure everyone that we are taking measures to mitigate any issues. Risk mitigation activities include:

- Transfer of existing contact information from BAE to IBM. Users will use the same phone number (866-224-7677) and email address for the helpdesk (helpdesk@dms.nwcg.gov).
- A ROSS Subject Matter Expert (SME) will be located at the helpdesk during the day for approximately six weeks and duty officer availability for all supported applications will be increased.
- Intensive training for the IBM agents began the first of June and we are very pleased with their enthusiasm and how quickly they are picking up on the business and how the applications operate. Recent helpdesk tickets are being used as part of their training and that is working well.
- Review of past helpdesk tickets to assure that reported past issues can be easily addressed as we move forward.

We thank you for your patience during this period of transition.

4. SELECTION AREA SCREEN TEMPORARILY DISABLED [Posted 7/16/2010 at 1205 MT]

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed in the near future. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined.

5. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

August 17, 2010 – 1454MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. IQSWeb Interface
2. Helpdesk Change Notice
3. Selection Area Screen Temporarily Disabled
4. ROSS Organization e-Mail Changes

1. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

2. HELPDESK CHANGE NOTICE [Posted on 7/23/2010 at 1150 MT]

The period of performance for the current contract with BAE for the Interagency Incident Applications (IIA) Support Helpdesk ends on July 31, 2010. A new contract was awarded to IBM effective June 1, 2010. Since award, transition activities have been underway at the IBM Boulder Facility which includes:

- Training for all applications support (ABS, ICBS, I-Suite, ROSS, and VIPR)
- Helpdesk Ticketing System configuration
- Telephone Communications System transfer.
- Field office and incident camp orientation

The new helpdesk will officially become active at 2000 hours (MDT) on July 31, 2010.

While we understand that transitioning to a new helpdesk during fire season may be concerning to application users, we want to assure everyone that we are taking measures to mitigate any issues. Risk mitigation activities include:

--Transfer of existing contact information from BAE to IBM. Users will use the same phone number (866-224-7677) and email address for the helpdesk (helpdesk@dms.nwcg.gov).

--A ROSS Subject Matter Expert (SME) will be located at the helpdesk during the day for approximately six weeks and duty officer availability for all supported applications will be increased.

--Intensive training for the IBM agents began the first of June and we are very pleased with their enthusiasm and how quickly they are picking up on the business and how the applications operate. Recent helpdesk tickets are being used as part of their training and that is working well.

--Review of past helpdesk tickets to assure that reported past issues can be easily addressed as we move forward.

We thank you for your patience during this period of transition.

3. SELECTION AREA SCREEN TEMPORARILY DISABLED [Posted 7/16/2010 at 1205 MT]

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed in the near future. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined.

4. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

July 23, 2010 – 1150MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Helpdesk Change Notice
2. Selection Area Screen Temporarily Disabled
3. ROSS Organization e-Mail Changes

1. HELPDESK CHANGE NOTICE [Posted on 7/23/2010 at 1150 MT]

The period of performance for the current contract with BAE for the Interagency Incident Applications (IIA) Support Helpdesk ends on July 31, 2010. A new contract was awarded to IBM effective June 1, 2010. Since award, transition activities have been underway at the IBM Boulder Facility which includes:

- Training for all applications support (ABS, ICBS, I-Suite, ROSS, and VIPR)
- Helpdesk Ticketing System configuration
- Telephone Communications System transfer.
- Field office and incident camp orientation

The new helpdesk will officially become active at 2000 hours (MDT) on July 31, 2010.

While we understand that transitioning to a new helpdesk during fire season may be concerning to application users, we want to assure everyone that we are taking measures to mitigate any issues. Risk mitigation activities include:

- Transfer of existing contact information from BAE to IBM. Users will use the same phone number (866-224-7677) and email address for the helpdesk (helpdesk@dms.nwcg.gov).
- A ROSS Subject Matter Expert (SME) will be located at the helpdesk during the day for approximately six weeks and duty officer availability for all supported applications will be increased.
- Intensive training for the IBM agents began the first of June and we are very pleased with their enthusiasm and how quickly they are picking up on the business and how the applications operate. Recent helpdesk tickets are being used as part of their training and that is working well.
- Review of past helpdesk tickets to assure that reported past issues can be easily addressed as we move forward.

We thank you for your patience during this period of transition.

2. SELECTION AREA SCREEN TEMPORARILY DISABLED [Posted 7/16/2010 at 1205 MT]

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed in the near future. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined.

3. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

August 5, 2010 – 1140MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Helpdesk Change Notice

2. Selection Area Screen Temporarily Disabled
3. ROSS Organization e-Mail Changes
4. ROSS Practice Outage on 8/6/10

1. HELPDESK CHANGE NOTICE [Posted on 7/23/2010 at 1150 MT]

The period of performance for the current contract with BAE for the Interagency Incident Applications (IIA) Support Helpdesk ends on July 31, 2010. A new contract was awarded to IBM effective June 1, 2010. Since award, transition activities have been underway at the IBM Boulder Facility which includes:

- Training for all applications support (ABS, ICBS, I-Suite, ROSS, and VIPR)
- Helpdesk Ticketing System configuration
- Telephone Communications System transfer.
- Field office and incident camp orientation

The new helpdesk will officially become active at 2000 hours (MDT) on July 31, 2010.

While we understand that transitioning to a new helpdesk during fire season may be concerning to application users, we want to assure everyone that we are taking measures to mitigate any issues. Risk mitigation activities include:

- Transfer of existing contact information from BAE to IBM. Users will use the same phone number (866-224-7677) and email address for the helpdesk (helpdesk@dms.nwcg.gov).
- A ROSS Subject Matter Expert (SME) will be located at the helpdesk during the day for approximately six weeks and duty officer availability for all supported applications will be increased.
- Intensive training for the IBM agents began the first of June and we are very pleased with their enthusiasm and how quickly they are picking up on the business and how the applications operate. Recent helpdesk tickets are being used as part of their training and that is working well.
- Review of past helpdesk tickets to assure that reported past issues can be easily addressed as we move forward.

We thank you for your patience during this period of transition.

2. SELECTION AREA SCREEN TEMPORARILY DISABLED [Posted 7/16/2010 at 1205 MT]

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed in the near future. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined.

3. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

4. ROSS PRACTICE OUTAGE [Posted 8/5/2010 at 1140 MT]

There will be an outage on ROSS Practice on 8/6/10, in order for the data to be refreshed with a current copy of Production data. The outage will begin at 1300 MT and last approximately 4 hours.

July 14, 2010 - 1118MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Outages
2. ROSS Organization e-Mail Changes
3. Production Version 2.12.1 has been deployed

1. ROSS PRACTICE OUTAGES [Posted 7/14/2010 at 11:18 MT]

ROSS Practice will be unavailable on Thursday, 7/15 from 1100 to 1200 MT so that a Cognos fix can be applied.

There will also be an outage Friday, 7/16 from 1400-1700 MT while Practice data is being refreshed with an updated copy from Production.

2. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

3. PRODUCTION VERSION 2.12.1 HAS BEEN DEPLOYED

This version includes code necessary to implement the interface with IQSWeb (similar to IQCS). The interface will be activated on a state-by-state basis after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Updated 6/15/2020 at 1306 MT]

July 3, 2010 – 0545MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Data Refresh
2. Version 2.12.1 Deployment to ROSS Practice
3. Version 2.12.1 Release Notes

1. ROSS PRACTICE DATA REFRESH

Practice data has been replaced with a copy of Production data current as of July 2nd. Data refreshes to Practice will continue on a twice per month schedule,

occurring the first and third Fridays of the month. Each data refresh will require an outage of approximately 4 hours. [Posted 7/3/2010 at 0545 MT]

2. VERSION 2.12.1 DEPLOYMENT TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Posted 7/1/2010 at 1120 MT]

3. VERSION 2.12.1 RELEASE NOTES

The release notes have been updated to include changes for version 2.12.1. The notes are posted on the ROSS web page (<http://ross.nwccg.gov>). [Posted 7/1/2010 at 1120 MT]

July 2, 2010 - 1150MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Helpdesk Change Notice
2. Selection Area Screen Temporarily Disabled
3. ROSS Organization e-Mail Changes
4. Production Version 2.12.1 has been deployed

1. HELPDESK CHANGE NOTICE [Posted on 7/23/2010 at 1150 MT]

The period of performance for the current contract with BAE for the Interagency Incident Applications (IIA) Support Helpdesk ends on July 31, 2010. A new contract was awarded to IBM effective June 1, 2010. Since award, transition activities have been underway at the IBM Boulder Facility which includes:

- Training for all applications support (ABS, ICBS, I-Suite, ROSS, and VIPR)
- Helpdesk Ticketing System configuration
- Telephone Communications System transfer.
- Field office and incident camp orientation

The new helpdesk will officially become active at 2000 hours (MDT) on July 31, 2010.

While we understand that transitioning to a new helpdesk during fire season may be concerning to application users, we want to assure everyone that we are taking measures to mitigate any issues. Risk mitigation activities include:

- Transfer of existing contact information from BAE to IBM. Users will use the same phone number (866-224-7677) and email address for the helpdesk (helpdesk@dms.nwccg.gov).

--A ROSS Subject Matter Expert (SME) will be located at the helpdesk during the day for approximately six weeks and duty officer availability for all supported applications will be increased.

--Intensive training for the IBM agents began the first of June and we are very pleased with their enthusiasm and how quickly they are picking up on the business and how the applications operate. Recent helpdesk tickets are being used as part of their training and that is working well.

--Review of past helpdesk tickets to assure that reported past issues can be easily addressed as we move forward.

We thank you for your patience during this period of transition.

2. SELECTION AREA SCREEN TEMPORARILY DISABLED [Posted 7/16/2010 at 1205 MT]

A defect has been discovered which disables actions for requests placed via selection IF the parent has since turned off the selection area. A fix has been identified and will be deployed in the near future. In the meantime, the Selection Area screen is not available to users. If you need to create / update / turn off a selection area please call the ROSS Helpdesk. Further notices will be posted as timing for the fix is determined.

3. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

4. PRODUCTION VERSION 2.12.1 HAS BEEN DEPLOYED

This version includes code necessary to implement the interface with IQSWeb (similar to IQCS). The interface will be activated on a state-by-state basis after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Updated 6/15/2020 at 1306 MT]

July 1, 2010 – 1120MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Data Refresh
2. Version 2.12.1 Deployment to ROSS Practice
3. Version 2.12.1 Release Notes

1. ROSS PRACTICE DATA REFRESH

Practice data will be replaced with a copy of Production data on Friday, July 2nd. This requires an outage of Practice which will begin at 1300 MT. The outage is expected to last about four hours. Data refreshes to Practice will continue on a twice per month schedule, occurring the first and third Fridays of the month.

[Posted 7/1/2010 at 1120 MT]

2. VERSION 2.12.1 DEPLOYMENT TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Posted 7/1/2010 at 1120 MT]

3. VERSION 2.12.1 RELEASE NOTES

The release notes have been updated to include changes for version 2.12.1. The notes are posted on the ROSS web page (<http://ross.nwcg.gov>). [Posted 7/1/2010 at 1120 MT]

July 1, 2010 – 1100MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice outage
2. Production Version 2.12.1 has been deployed

1. ROSS PRACTICE OUTAGE

Practice data will be refreshed with a copy of Production, beginning on 7/2 at 1300 hours MT and ending at approximately 1700 hours MT. Data refreshes to Practice will continue on a twice per month schedule, occurring the first and third Fridays of the month. [Posted on 7/1/2010 at 1100 MT]

2. PRODUCTION VERSION 2.12.1 HAS BEEN DEPLOYED

This version includes code necessary to implement the interface with IQSWeb (similar to IQCS). The interface will be activated on a state-by-state basis after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Updated 7/1/2010 at 1100 MT]

June 21, 2010 – 1047MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Organization e-Mail Changes
2. Production Version 2.12.1 has been deployed

1. ROSS ORGANIZATION E-MAILCHANGES [Posted 6/21/2010 at 1047MT]

The e-mail addresses for organization updates has changed to the following:

Vendor update -- send requests to ross-vend-maint@dms.nwcg.gov

All other organization updates -- send requests to ross-org-maint@dms.nwcg.gov

2. PRODUCTION VERSION 2.12.1 HAS BEEN DEPLOYED

This version includes code necessary to implement the interface with IQSWeb (similar to IQCS). The interface will be activated on a state-by-state basis after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Updated 6/15/2020 at 1306 MT]

June 15, 2010 – 0106MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Practice Data Refresh
2. Production Version 2.12.1 has been deployed

1. PRACTICE DATA REFRESH

The data on Practice will be refreshed with a copy of the Production data tomorrow (6/16) beginning at 1300 MT. The outage will last for approximately 4 hours. The twice monthly Practice refresh will now occur on the 1st and 3rd Friday of each month beginning on July 2nd. [Posted 6/15/2010 at 1306 MT]

2. PRODUCTION VERSION 2.12.1 HAS BEEN DEPLOYED

This version includes code necessary to implement the interface with IQSWeb (similar to IQCS). The interface will be activated on a state-by-state basis after IQSWeb version 2 is released this July. Also included is a fix for a defect that prevented Altaris CAD users from releasing prepositioned resources with a demob ETD in the future. [Updated 6/15/2020 at 1306 MT]

June 15, 2010 – 0148MT

ROSS Production 2.12.1.8 has been deployed.

This version includes:

1. An automated IQS import (like IQCS)
2. Fixing errors in the Altaris CAD interface (correct a defect when a prepositioned resource has demob dates in the future)

July 14, 2010 – 1507MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production outage
2. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE

ROSS version 2.12.1 will be deployed to Production beginning on 6/14 at 2300 hours MT and ending at approximately 0400 hours MT on 6/15. This will not require an uninstall/reinstall so once the deployment is completed, the user will get a message saying an update has occurred and they will click the button to get the new version. this version includes:

(1) an automated IQS import (like IQCS), and (2) fixing some errors in the Altaris CAD interface (correct a defect when a prepositioned resource has demob dates in the future). [Posted on 6/14/2010 at 1305MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwccg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

June 14, 2010 – 1305MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production outage
2. Final Version 2.12.1 Deployments to ROSS Practice
3. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE

ROSS version 2.12.1 will be deployed to Production beginning on 6/14 at 2300 hours MT and ending at approximately 0400 hours MT on 6/15. This will not require an uninstall/reinstall so once the deployment is completed, the user will get a message saying an update has occurred and they will click the button to get the new version. this version includes:

(1) an automated IQS import (like IQCS), and (2) fixing some errors in the Altaris CAD interface (correct a defect when a prepositioned resource has demob dates in the future). [Posted on 6/14/2010 at 1305MT]

2. FINAL VERSION 2.12.1 DEPLOYMENTS TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface is undergoing testing, which requires deploying additional builds of 2.12.1. The final two deployments will occur on Friday June 4th and Friday June 11th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 6/3/2010 @ 1105 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwccg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

June 11, 2010 – 1250MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production outage
2. Final Version 2.12.1 Deployments to ROSS Practice
3. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE

ROSS version 2.12.1 will be deployed to Production beginning on 6/14 at 2200 hours MT and ending at approximately 0300 hours MT on 6/15. This will not require an uninstall/reinstall so once the deployment is completed, the user will get a message saying an update has occurred and they will click the button to get the new version. this version includes:

(1) an automated IQS import (like IQCS), and (2) fixing some errors in the Altaris CAD interface (correct a defect when a prepositioned resource has demob dates in the future). [Posted on 6/11/2010 at 1250MT]

2. FINAL VERSION 2.12.1 DEPLOYMENTS TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface is undergoing testing, which requires deploying additional builds of 2.12.1. The final two deployments will occur on Friday June 4th and Friday June 11th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 6/3/2010 @ 1105 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwccg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

June 3, 2010 – 1105MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Data Refresh
2. Final Version 2.12.1 Deployments to ROSS Practice
3. Version 2.12 Release Notes

1. ROSS PRACTICE DATA REFRESH

Practice data will be replaced with a copy of Production data on Friday June 4th. This requires an outage of Practice which will begin at 1230 MT. The latest build of version 2.12.1 will be deployed during this outage which is expected to last about four hours. [Posted 6/3/2010 @ 1105 MT]

2. FINAL VERSION 2.12.1 DEPLOYMENTS TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface is undergoing testing, which requires deploying additional builds of 2.12.1. The final two deployments will occur on Friday June 4th and Friday June 11th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 6/3/2010 @ 1105 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 24, 2010 – 1042MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.12.1 Deployment(s) to ROSS Practice
2. Version 2.12 Release Notes

1. VERSION 2.12.1 DEPLOYMENT(S) TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface will be undergoing testing, which may result in the need to deploy additional builds of 2.12.1. If so, these will occur on Thursdays through June 10th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 5/6/2010 @ 1730 MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 12, 2010 – 1857MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.12.1 Deployment(s) to ROSS Practice - please note - there is no deployment on 5/13

2. Version 2.12 Release Notes

1. VERSION 2.12.1 DEPLOYMENT(S) TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface will be undergoing testing, which may result in the need to deploy additional builds of 2.12.1. If so, these will occur on Thursdays through June 10th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 5/6/2010 @ 1730 MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 12, 2010 – 1252MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.12.1 Deployment(s) to ROSS Practice - please note - there is no deployment on 5/13
2. Version 2.12 Release Notes

1. VERSION 2.12.1 DEPLOYMENT(S) TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface will be undergoing testing, which may result in the need to deploy additional builds of 2.12.1. If so, these will occur on Thursdays through June 10th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 5/6/2010 @ 1730 MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 6, 2010 – 1730MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Version 2.12.1 Deployment(s) to ROSS Practice

2. Security Audit Q&A Conference Calls
3. Version 2.12 Release Notes

1. VERSION 2.12.1 DEPLOYMENT(S) TO ROSS PRACTICE

Version 2.12.1 has been deployed to Practice. This version prevents ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. The IQS / ROSS interface will be undergoing testing, which may result in the need to deploy additional builds of 2.12.1. If so, these will occur on Thursdays through June 10th. After each deployment, users will be prompted to update ROSS. A full install will not be required. [Posted 5/6/2010 @ 1730 MT]

2. SECURITY AUDIT Q&A CONFERENCE CALLS

The ROSS Security Audit is underway and must be completed by May 28th. Two conference calls have been scheduled to address questions from Center Managers and Account Managers regarding the audit. ROSS Team members will be on hand to answer your questions. There are 50 lines per call. [Posted 4/30/2010 at 1118 MT]

Wednesday May 5th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

Wednesday May 12th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 5, 2010 – 0230MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Practice Outage Scheduled
2. Security Audit Q&A Conference Calls
3. Version 2.12 Release Notes

1. ROSS PRACTICE OUTAGE SCHEDULED

There will be a ROSS Practice outage on Thursday May 6, 2010 beginning at 1330 MT. This outage is expected to last one hour. The purpose of this outage is to deploy version 2.12.1 to Practice. This version will prevent ROSS users from merging and / or removing IQS resources and includes other changes necessary to embark on a state-by-state implementation of the IQS / ROSS interface. After this outage, users will be prompted to update ROSS. A full install is not required. The IQS / ROSS interface will be undergoing testing which may result in the need to deploy additional builds of 2.12.1. If so, these will occur on Thursdays through June 6th. [Posted 5/5/2010 @ 0230 MT]

2. SECURITY AUDIT Q&A CONFERENCE CALLS

The ROSS Security Audit is underway and must be completed by May 28th. Two conference calls have been scheduled to address questions from Center Managers and Account Managers regarding the audit. ROSS Team members will be on hand to answer your questions. There are 50 lines per call. [Posted 4/30/2010 at 1118 MT]

Wednesday May 5th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

Wednesday May 12th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwccg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 4, 2010 – 0857MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production Outage Scheduled
2. Security Audit Q&A Conference Calls
3. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE SCHEDULED

There will be a ROSS Production outage on Tuesday May 4, 2010 beginning at 2200 MT. This outage is expected to last three hours. The purpose for this outage is to deploy database changes that address two issues being encountered

with IQS import files generated by IQSWeb v1.0. These changes will allow qualification expiration dates to be correctly updated and will accept full middle names for overhead resources. Users will not have to install or update ROSS after this outage. [Posted 5/4/2010 @ 0857 MT]

2. SECURITY AUDIT Q&A CONFERENCE CALLS

The ROSS Security Audit is underway and must be completed by May 28th. Two conference calls have been scheduled to address questions from Center Managers and Account Managers regarding the audit. ROSS Team members will be on hand to answer your questions. There are 50 lines per call. [Posted 4/30/2010 at 1118 MT]

Wednesday May 5th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

Wednesday May 12th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwccg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

May 3, 2010 - 1105MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production Outage Scheduled
2. Security Audit Q&A Conference Calls
3. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE SCHEDULED

There will be a ROSS Production outage on Tuesday May 4, 2010 beginning at 2200 MT. This outage is expected to last two hours. The purpose for this outage is to deploy database changes that address two issues being encountered with IQS import files generated by IQSWeb v1.0. These changes will allow qualification expiration dates to be correctly updated and will accept full middle names for overhead resources. Users will not have to install or update ROSS after this outage. [Posted 5/3/2010 @ 1105 MT]

2. SECURITY AUDIT Q&A CONFERENCE CALLS

The ROSS Security Audit is underway and must be completed by May 28th. Two conference calls have been scheduled to address questions from Center Managers and Account Managers regarding the audit. ROSS Team members will be on hand to answer your questions. There are 50 lines per call. [Posted 4/30/2010 at 1118 MT]

Wednesday May 5th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

Wednesday May 12th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 30, 2010 – 1118MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Security Audit Q&A Conference Calls
2. Version 2.12 Release Notes

1. SECURITY AUDIT Q&A CONFERENCE CALLS

The ROSS Security Audit is underway and must be completed by May 28th. Two conference calls have been scheduled to address questions from Center Managers and Account Managers regarding the audit. ROSS Team members will be on hand to answer your questions. There are 50 lines per call. [Posted 4/30/2010 at 1118 MT]

Wednesday May 5th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940

Pass code: 42535#

Wednesday May 12th:

1200ET / 1100CT / 1000MT / 0900PT / 0800AK

Duration: 1 hour

Conference line: 800-369-1940
Pass code: 42535#

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 29, 2010 – 0734MT

VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 27, 2010 – 1516MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Reports Outage - the application will NOT be down
2. Version 2.12 Release Notes

1. ROSS REPORTS OUTAGE - 4/28-4/29

ROSS Reports and the printing of resource order forms will be unavailable on Wednesday April 28th from 2000 hours MT until approximately 0500 hours MT on April 29th for some operating system upgrades. Because of some unknown issues, the outage could last until 0700 hours MT. [Posted 4/27/2010 at 1516 MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 27, 2010 – 1231MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production Outage
2. Version 2.12 Release Notes

1. ROSS PRODUCTION OUTAGE - 4/28

ROSS Production will be unavailable on Wednesday April 28th from 2200 MT until approximately 0300 on April 29th for some operating system upgrades. [Posted 4/23/2010 at 1354 MT]

2. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 25, 2010 – 1752MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Reports Outage on 4/25
2. ROSS Production Outage
3. Version 2.12 Release Notes

1. ROSS REPORTS OUTAGE - 4/25

ROSS Production Reports and the printing of resource orders will be unavailable on Sunday April 25th beginning at 2100 hours MT for about 1 hour. This is being done to make the final changes to the configuration files to correct the current problem with sending reports via email. [Posted 4/25/2010 at 1752 MT]

2. ROSS PRODUCTION OUTAGE - 4/28

ROSS Production will be unavailable on Wednesday April 28th from 2200 MT until approximately 0300 on April 29th for some operating system upgrades. [Posted 4/23/2010 at 1354 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 25, 2010 – 1734MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Reports Outage on 4/25
2. ROSS Production Outage
3. Version 2.12 Release Notes

1. ROSS REPORTS OUTAGE - 4/25

ROSS Production Reports and the printing of resource orders will be unavailable on Sunday April 25th beginning at 1734 MT for about 1 hours. This is being done to make the final changes to the configuration files to correct the current problem with sending reports via email. [Posted 4/25/2010 at 1734 MT]

2. ROSS PRODUCTION OUTAGE - 4/28

ROSS Production will be unavailable on Wednesday April 28th from 2200 MT until approximately 0300 on April 29th for some operating system upgrades. [Posted 4/23/2010 at 1354 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 23, 2010 – 1354MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Reports Outage
2. ROSS Production Outage
3. Version 2.12 Release Notes

1. ROSS REPORTS OUTAGE - 4/24

ROSS Production Reports and the printing of resource orders will be unavailable on Saturday April 24th beginning at 2100 MT for about 3 hours. This is being done so that some corrections can be made to the configuration files to correct the current problem with sending and receiving reports via email. [Posted 4/23/2010 at 1354 MT]

2. ROSS PRODUCTION OUTAGE - 4/28

ROSS Production will be unavailable on Wednesday April 28th from 2200 MT until approximately 0300 on April 29th for some operating system upgrades. [Posted 4/23/2010 at 1354 MT]

3. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 21, 2010 – 0317MT

1. VERSION 2.12 RELEASE NOTES

The release notes have been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. [Posted 4/19/2010 at 1636 MT]

April 17, 2010 - 1214MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPIC

1. Version 2.12 Release Dates - CHANGE IN DATES
2. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

The final deployment of v.2.12 will begin on ROSS Production at 2000 hours MT on 4/20 and end at approximately 0430 hours MT on 4/21. PLEASE NOTE: Some users will need to uninstall 2.11 and download / install 2.12. Citrix users and those whose agencies distribute ROSS through an installer are the exception. They will see 2.12 when they login [Updated 4/14/2010 at 1907 MT]]

2. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 16, 2010 – 1734MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Reports outage - 4/16
2. Version 2.12 Release Dates - CHANGE IN DATES
3. ROSS Maintenance - 4/17
4. Version 2.12 Highlights

1. ROSS REPORTS OUTAGE - 4/16

Reports and the printing of resource order forms will be unavailable beginning at 2200 hours MT this evening (4/16) to correct a data streams problem (the data is out of sync). This outage will last for approximately 4-5 hours. [Posted 4/16/2010 at 1734 MT]

2. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

The final deployment of v.2.12 will begin on ROSS Production at 2000 hours MT on 4/20 and end at approximately 0430 hours MT on 4/21. PLEASE NOTE:

Some users will need to uninstall 2.11 and download / install 2.12. Citrix users and those whose agencies distribute ROSS through an installer are the exception. They will see 2.12 when they login [Updated 4/14/2010 at 1907 MT]]

3. ROSS MAINTENANCE - 4/17

The remaining operating system updates will begin at 0300 MT on 4/17 and last throughout the day. While there are no outages anticipated, please contact the Helpdesk if you have any problems. [Posted 4/14/2010 at 1055 MT]

4. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 14, 2010 – 1907MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates - CHANGE IN DATES
2. ROSS Maintenance - 4/17
3. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

The final deployment of v.2.12 will begin on ROSS Practice and Training at 1300 MT on 4/15 and last until approximately 1900 hours MT. [Updated 4/14/2010 at 1055 MT]

The final deployment of v.2.12 will begin on ROSS Production at 2000 hours MT on 4/20 and end at approximately 0430 hours MT on 4/21. PLEASE NOTE: Some users will need to uninstall 2.11 and download / install 2.12. Citrix users and those whose agencies distribute ROSS through an installer are the exception. They will see 2.12 when they login [Updated 4/14/2010 at 1907 MT]]

2. ROSS MAINTENANCE - 4/17

The remaining operating system updates will begin at 0300 MT on 4/17 and last throughout the day. While there are no outages anticipated, please contact the Helpdesk if you have any problems. [Posted 4/14/2010 at 1055 MT]

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which

version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 14, 2010 – 1055MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates - CHANGE IN DATES
2. ROSS Maintenance - 4/17
3. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

The final deployment of v.2.12 will begin on ROSS Practice and Training at 1300 MT on 4/15 and last until approximately 1900 hours MT. [Updated 4/14/2010 at 1055 MT]

The final deployment of v.2.12 will begin on ROSS Production at 2000 hours MT on 4/20 and end at approximately 0430 hours MT on 4/21. [Updated 4/14/2010 at 1055 MT]]

2. ROSS MAINTENANCE - 4/17

The remaining operating system updates will begin at 0300 MT on 4/17 and last throughout the day. While there are no outages anticipated, please contact the Helpdesk if you have any problems. [Posted 4/14/2010 at 1055 MT]

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 12, 2010 – 1415MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates - CHANGE IN DATE
2. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

A message will be posted and sent once we know when a new deployment will occur on Practice and Training but Production deployment has been changed to begin at 2000 hours MT on 4/20 and finish the morning of 4/21. NOTE: Some

users will need to uninstall 2.11 and download / install 2.12. Citrix users and those whose agencies distribute ROSS are the exception. They will see 2.12 when they login. [Updated 4/12/2010 at 1415 MT].

2. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 9, 2010 – 1054MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production Outage on 4/10 - CHANGE IN TIME
2. Version 2.12 Release Dates - CHANGE IN DATE
3. Version 2.12 Highlights

1. PRODUCTION OUTAGE ON 4/10 - CHANGE IN TIME

ROSS Production will be unavailable beginning at 0300 hours MT on April 10th to perform some operating system upgrades. This outage will last for approximately 4 hours. [Posted 4/9/2010 at 1054 MT]

2. VERSION 2.12 RELEASE DATES - CHANGE IN DATE

A message will be posted and sent once we know when a new deployment will occur on Practice and Training but Production deployment has been changed to begin at 2000 hours MT on 4/20 and finish the morning of 4/21. [Updated 4/9/2010 at 1054 MT].

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 8, 2010 – 0259MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production Outage on 4/10
2. Version 2.12 Release Dates

3. Version 2.12 Highlights

1. PRODUCTION OUTAGE ON 4/10

ROSS Production will be unavailable beginning at 0500 hours MT on April 10th to perform some operating system upgrades. This outage will last for approximately 4 hours. [Posted 4/7/2010 at 1346 MT]

2. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each environment: Practice and Training 1300-1900 MT on 4/8. Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Updated 4/5/2010 at 0641 MT].

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 7, 2010 – 1346MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Production Outage on 4/7
2. Production Outage on 4/10
3. Version 2.12 Release Dates
4. Version 2.12 Highlights

1. PRODUCTION OUTAGE ON 4/7

ROSS Production will be unavailable beginning at 2000 hours MT on April 7th until approximately 2400 hours MT. This outage is to return some records to the documentation file. This is a change from the previous message that said only Reports would be unavailable. The application is being stopped to insure there are no data streams issues while the update occurs. [Posted 4/7/2010 at 1337]

2. PRODUCTION OUTAGE ON 4/10

ROSS Production will be unavailable beginning at 0500 hours MT on April 10th to perform some operating system upgrades. This outage will last for approximately 4 hours. [Posted 4/7/2010 at 1346 MT]

3. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each environment: Practice and Training 1300-1900 MT on 4/8. Production will have a night deployment

beginning on 4/13 and finishing the morning of 4/14. [Updated 4/5/2010 at 0641 MT].

4. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 5, 2010 – 0641MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Reports outage
2. Version 2.12 Release Dates
3. Version 2.12 Highlights

1. REPORTS OUTAGE

Reports and the printing of resource order forms will be unavailable from 2000 hours MT on April 7th until approximately 2400 hours MT. This outage is to return some records to the documentation file. [Posted 4/2/2010 at 1544]

2. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each environment: Practice and Training 1300-1900 MT on 4/8. Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Updated 4/5/2010 at 0641 MT].

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

April 2, 2010 – 1544MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Reports outage
2. Version 2.12 Release Dates (date change from 4/1 to 4/2 for Practice)
3. Version 2.12 Highlights

1. REPORTS OUTAGE

Reports and the printing of resource order forms will be unavailable from 2000 hours MT on April 7th until approximately 2400 hours MT. This outage is to return some records to the documentation file. [Posted 4/2/2010 at 1544]

2. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each server: Practice 1300 to 1600 MT on 3/25, 4/2 (this is a change); Practice and Training 1300-1900 MT on 4/8; and Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Posted 3/30/2010 at 1521 MT].

3. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

March 30, 2010 – 1521MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates (date change from 4/1 to 4/2 for Practice)
2. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each server: Practice 1300 to 1600 MT on 3/25, 4/2 (this is a change); Practice and Training 1300-1900 MT on 4/8; and Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Posted 3/30/2010 at 1521 MT].

2. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT]

March 19, 2010 – 0806MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates
2. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each server: Practice 1300 to 1600 MT on 3/25, 4/1; Practice and Training 1300-1900 MT on 4/8; and Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Posted 3/19/2010 at 0806 MT].

2. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT].

March 17, 2010 – 0833MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Release Dates
2. Version 2.12 Highlights

1. VERSION 2.12 RELEASE DATES

Following are the planned release dates for each server: Practice 1300 to 1600 MT on 3/18, 3/25, 4/1; Practice and Training 1300-1900 MT on 4/8; and Production will have a night deployment beginning on 4/13 and finishing the morning of 4/14. [Posted 4/12/2010 at 1108 MT].

2. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwcg.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT].

March 4, 2010 – 1508MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Version 2.12 Highlights
2. Rules of Behavior Reminder
3. Deleting Removed Resources

1. VERSION 2.12 HIGHLIGHTS

A two page synopsis of the new functionality in version 2.12 has been posted on the ROSS web page (<http://ross.nwgc.gov>). The new functionality allows users to create and maintain multiple master roster versions (e.g., short team and long team). When filling a group request with a roster, the user indicates which version should be applied. ROSS no longer automatically adds a primary resource as an alternate to all like positions on the roster. Version 2.12 is currently available in Practice and will be deployed to Production this spring. [Posted 3/4/2010 at 1508 MT].

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior link on the left side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Posted 1/22/2010 at 1207 MT]

3. DELETING REMOVED RESOURCES

Now that 2009 assignment history has been archived most removed resources can be deleted, i.e., the Referenced column = No. Please take a few minutes to check the Removed Resources screen and delete resources that are no longer needed. [Posted 1/22/2010 at 1120 MT]

January 22, 2010 – 0408MT

IMPORT ENABLED

Import is enabled for IQS and EQS and all IQS resources in ROSS that did not have a GUID have been deleted. For more information about IQS v6.0 go to the new IQS web page at <http://www.vdatasys.com>. [Updated 1/22/2010 at 0408 MT]

January 22, 2010 – 1206MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. Rules of Behavior Reminder
2. Deleting Removed Resources
3. Import Enabled

1. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior link on the left side of the home page) and determine which form is applicable to you. Once you have

identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Posted 1/22/2010 at 1207 MT]

2. DELETING REMOVED RESOURCES

Now that 2009 assignment history has been archived most removed resources can be deleted, i.e., the Referenced column = No. Please take a few minutes to check the Removed Resources screen and delete resources that are no longer needed. [Posted 1/22/2010 at 1120 MT]

3. IMPORT ENABLED

Import is enabled for IQS and EQS and all IQS resources in ROSS that did not have a GUID have been deleted. For more information about IQS v6.0 go to the new IQS web page at <http://www.vdatasys.com>. [Updated 1/22/2010 at 0408 MT]

January 19, 2010 – 2116MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Production Outage on 1/21-22/2010
2. Import Disabled
3. Catalog Item Removed

1. ROSS PRODUCTION OUTAGE on 1/21-22/2010

ROSS Production will be unavailable from 2030 MT on 1/21 until approximately 0430 on 1/22 for the Annual Archive. [Updated 1/19/2010 at 2116 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to the new IQS web page at <http://www.vdatasys.com>. [Updated 1/14/2010 at 0751 MT]

3. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]

January 14, 2010 – 0751MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Production Outages on 1/19 and 1/21-22/2010
2. Import Disabled
3. Catalog Item Removed

1. ROSS PRODUCTION OUTAGES on 1/19 and 1/21-22/2010

1/19/2010--Production will be unavailable from 2000 MT to approximately 2200 MT for deployment of 2.11.1 Not all changes affect users but the following are included: (1) Deployment of updated ROSS Online Help files; (2) IQS Import; and (3) Removal of duplicate IDs in Ross LDAP and Cognos.

1/21-22/2010--Annual Archive. Production will be unavailable from 2030 MT until approximately 0430 on 1/22.

[Updated 1/12/2010 at 1121 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to the new IQS web page at <http://www.vdatasys.com>. [Updated 1/14/2010 at 0751 MT]

3. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]

January 12, 2010 – 1121MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Production Outages on 1/19 and 1/21-22/2010

2. Import Disabled

3. Catalog Item Removed

1. ROSS PRODUCTION OUTAGES on 1/19 and 1/21-22/2010

1/19/2010--Production will be unavailable from 2000 MT to approximately 2200 MT for deployment of 2.11.1 Not all changes affect users but the following are included: (1) Deployment of updated ROSS Online Help files; (2) IQS Import; and (3) Removal of duplicate IDs in Ross LDAP and Cognos.

1/21-22/2010--Annual Archive. Production will be unavailable from 2030 MT until approximately 0430 on 1/22.

[Updated 1/12/2010 at 1121 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to <http://www.vdatasys.com/iqs/>. [Updated 12/30/2009 at 0753 MT]

3. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]

January 11, 2010 – 1914MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Production Outages on 1/19 and 1/21-22/2010
2. Import Disabled
3. Catalog Item Removed

1. ROSS PRODUCTION OUTAGES on 1/19 and 1/21-22/2010

1/19/2010--Production will be unavailable from 2000 MT to approximately 2200 MT for deployment of 2.11.1 Not all changes affect users but the following are included: (1) Deployment of updated ROSS Online Help files; (2) IQS Import; and (3) Removal of duplicate IDs in Ross LDAP and Cognos.

1/21-22/2010--Annual Archive. Production will be unavailable from 2100 MT until approximately 0430 on 1/22.

[Updated 1/11/2010 at 1914 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to

<http://www.vdatasys.com/iqs/>. [Updated 12/30/2009 at 0753 MT]

3. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]

January 11, 2010 – 0834MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Production Outages on 1/19 and 1/21-22/2010
2. Import Disabled
3. Catalog Item Removed

1. ROSS PRODUCTION OUTAGES on 1/19 and 1/21-22/2010

1/19/2010--Production will be unavailable from 2000 MT to approximately 2200 MT for deployment of 2.11.1 Not all changes affect users but the following are included: (1) Deployment of updated Ross Online Help files; (2) IQS Import; (3) Removal of duplicate IDs in Ross LDAP and Cognos; and (4) Implementation of full release versioning

1/21-22/2010--Annual Archive. Production will be unavailable from 1800 MT until approximately 0430 on 1/22.

[Posted 1/11/2010 at 0834 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of

the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to <http://www.vdatasys.com/iqs/>. [Updated 12/30/2009 at 0753 MT]

3. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]